

# **Taber Police Service**

## **Adult Community Survey**

### **2016 Report**



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**Date:**

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## 1.0 INTRODUCTION

The Taber Police Service mission is to inform, involve, and protect the citizens of Taber. Community feedback is crucial when organizations, like the police, look towards the future in setting goals and establishing priorities. Every five years the Alberta Solicitor General requires, through policing standards, the police to conduct a survey to obtain the perceptions and attitudes of the community towards and about their police service. This is the 4<sup>th</sup> survey that has been undertaken by the Taber Police and the survey aligns with the commencement of our multi-year business plan.

The survey results, along with our Youth Survey results, focus groups, staff engagement, and an environmental scan will all provide information that will allow us to better align our resources and programs in a more efficient and effective manner. The metrics around policing are hard to measure. One of the best ways to obtain a report card of how we are doing is simply to ask the community the hard questions. Once the responses are tabulated, we as an organization can create a plan to address the issues raised, or continue doing the hard work required to keep what is working at the expected levels.

In 2016 the survey was released to the public via an online web link on March 23, 2016 and was closed to the public on May 3, 2016.

## 2.0 METHOD

The process was broken down into three components or phases.

### *Phase 1 – Survey design*

### *Phase 2 – Survey Implementation*

### *Phase 3 – Analysis and reporting*

A detailed description of each phase is outlined in the remainder of this section.

### **2.1 Phase 1 - Survey Design and Sampling**

There are many different survey designs that can be deployed to obtain data. In our case, an online E-survey instrument was utilized to survey the community of Taber. E-surveys are an effective method for the collection of public opinions and attitudes and may provide opportunity for higher response rates, accessibility to larger group of participants, is lower cost than traditional methods, and provides for anonymity. (Hewson, 2007). Other methods were considered, including canvassing, and phone surveys. We know that other larger police services utilize telephone surveys, however, there are substantial costs associated with this method and we are not in the position to pay for such services.

Furthermore, we know that Statistics Canada conducted research in 2014 that indicated **91%** of household had access to a cellular phone, while only **58%** still held a traditional landline. (Greenwood, 2014) Based on the 2015 CIRA (Canadian Internet Registration Authority) Factbook (2015), Canadians were ranked **2<sup>nd</sup>** in Internet use amongst the G8 counterparts. This Factbook also cited that **87%** of households are connected to the internet. As such, it seemed

reasonable that an online survey would be convenient and readily accessible to the majority of the community of Taber. Whereas, with fewer and fewer hard line phone subscribers, sampling issues and bias may be introduced through traditional phone methods. The questions and design used to create the survey was gathered from previous TPS surveys, along with surveys created and used by other municipal police services in Alberta, namely The Calgary Police Service. Questions posed from these surveys were augmented to be relevant and applicable to the community of Taber. A copy of the survey can be found in Appendix “A”. It was decided that the survey would target the adults of the Taber community and surrounding area.

The web-based online survey software used in the deployment of this E-Survey was Surveymonkey.com. In order to prevent multiple survey responses from the same person a disqualifying question was posed at the beginning of the survey, as well, the survey was designed to be only completed on a particular device or computer once. In order to capture input from Taber residents separate from responses from outside the community, the online survey tool from Surveymonkey.com allowed for filters to be applied to the results.

## **2.2 Phase 2 - Survey Implementation**

Once the survey was designed, and beta tested to ensure it was appropriate and accurate, a web link was created which would allow access to the web page where the survey could be completed. This web link was shared to the public through many sources including the TPS Facebook page, the Town of Taber utility bill and newsletter, the Town of Taber website, general email, and leaflets that were handed out. Using this method a total of 397 responses were gathered before the survey was closed on May 3, 2016.

## **2.3 Phase 3 - Analysis and Reporting**

Once the survey was closed to the public the analytical tools within the survey software compiled and analyzed the results automatically. The online service also had the capability to filter the results in order to target specific areas for analysis. Any comments provided by respondents were kept in their pure and unaltered form to capture the accuracy of what is trying to be conveyed. All comments provided were read and analyzed in order to develop themes, if any, that could be examined to suggest improvements that could be made for service delivery.

## **3.0 LIMITATIONS**

Even though it was decided that an online method would be the best solution for this year’s survey, we are cognizant of the limitations involved. Most individuals in society today have some form of access to the internet either personally, through an acquaintance, or through public means such as a library. Even though internet access is quite readily available, even in the community of Taber, there was the potential for those who would not have reasonable access to the internet and a device in order to complete the survey.

Historically, in our experience, middle-aged females are more likely to complete a survey than are males. This may cause a skewed overall result from the total respondents collected. We understand this real limitation and will consider ways to alleviate this by way of focus groups to gather more male attitudes and perceptions.

The survey was designed in order that respondents would have the choice to either answer that they were “unsure”, as well as, skip an answer to a question if they so desired. Although this would not necessarily affect the results, this did create a potential new category to be considered when it comes to analysis of such results.

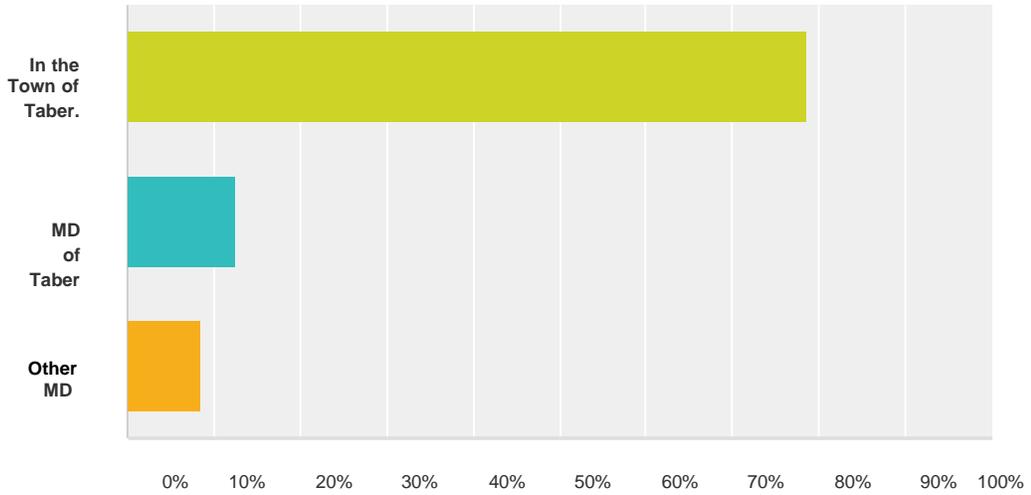
Despite these limitations, the Taber Police Service is confident in these results for several reasons. First, the results of this survey are very similar to the results of previous surveys conducted by the Taber Police Service. Secondly, know our given population and according to the Town of Taber Demographic Study (2015) there was approximately 5037 adults in Taber. With the 397 responses, we know this survey provides a 95% confidence level, plus or minus 5%.

## 4.0 RESULTS

Those who accessed the survey were asked a series of 25 questions ranging from multiple choice, ranking, and short answer responses. If an individual wished, they had a choice to skip a question to continue on through the survey. The following are the results generated from the responses obtained:

### Q1 Where do you reside?

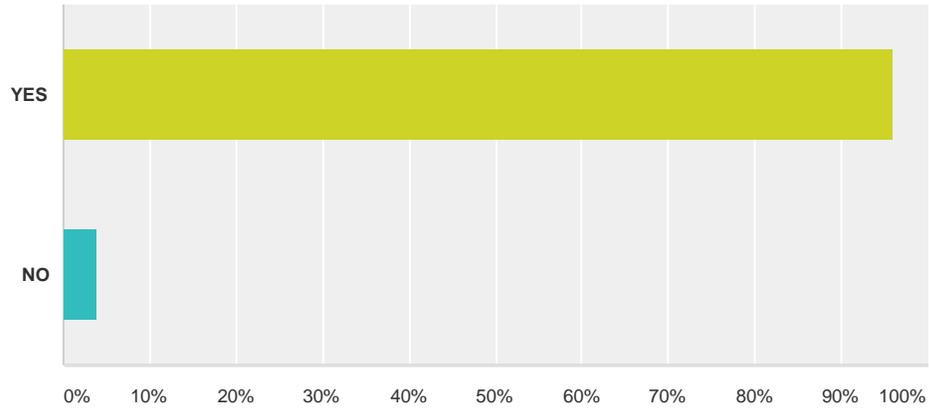
Answered: 396 Skipped: 1



Answer Choices	Responses
In the Town of Taber.	78.79% 312
In the MD of Taber. (Outside of the Town of Taber)	12.63% 50
In another Municipality.	8.59% 34
<b>Total</b>	<b>396</b>

### Q2 Is this the first time you have taken the 2016 Taber Police Service Community Survey?

Answered: 397 Skipped: 0



Answer Choices	Responses
YES	95.97% 381
NO	4.03% 16
<b>Total</b>	<b>397</b>

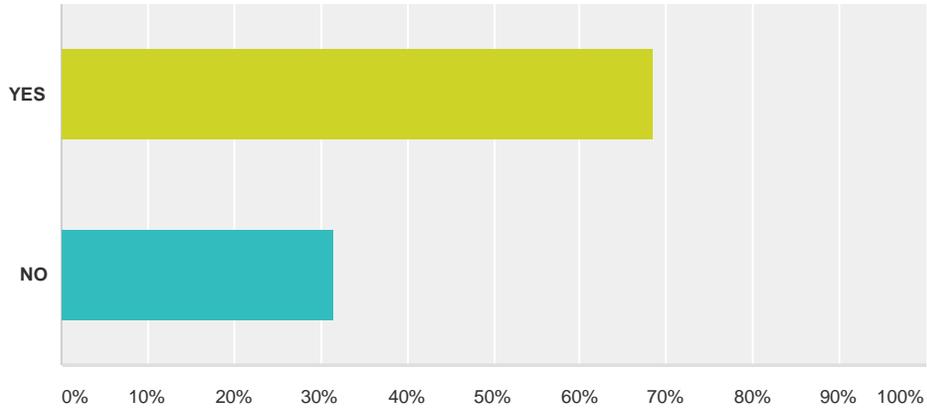
### Q3 Are you 18 years old or older?

Answered: 379 Skipped: 18

Answer Choices	Responses
YES	97.89% 371
NO	2.11% 8
<b>Total</b>	<b>379</b>

### Q4 Have you had direct contact with the Taber Police Service within the past year?

Answered: 369 Skipped: 28



Answer Choices	Responses
YES	68.56% 253
NO	31.44% 116
<b>Total</b>	<b>369</b>

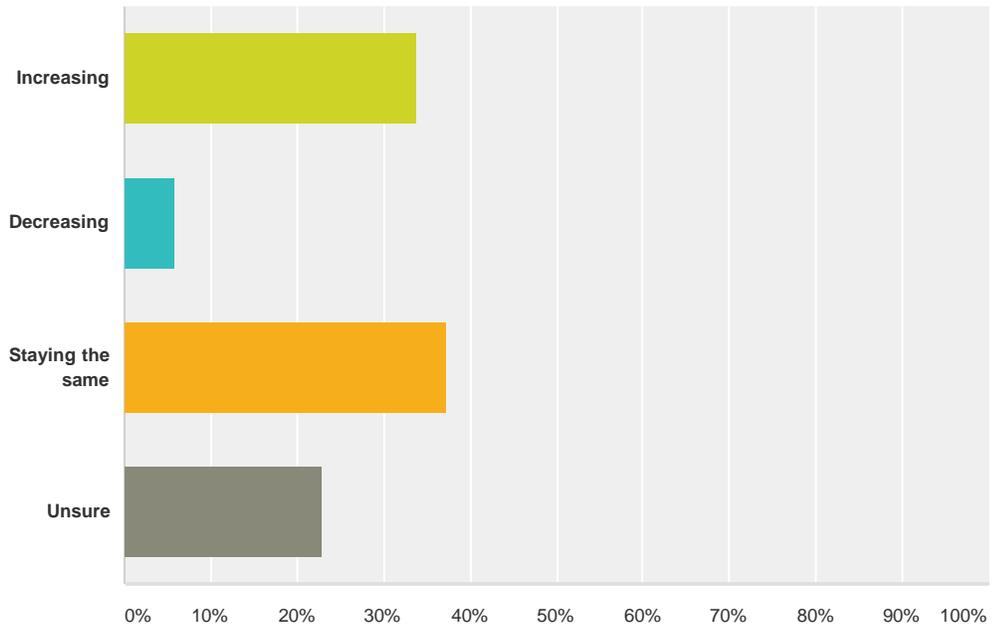
### Q5 Please tell us if you agree or disagree with the following statement, "Taber is a safe place to live"?

Answered: 355 Skipped: 42

	Strongly agree	Agree	Unsure	Disagree	Strongly disagree	Total	Weighted Average
	20.85% 74	61.97% 220	11.55% 41	3.94% 14	1.69% 6	355	2.04

**Q6 Thinking about the last 12 months, in your opinion, are crime rates in Taber increasing, decreasing, or staying the same?**

Answered: 363 Skipped: 34



Answer Choices	Responses	Count
Increasing	33.88%	123
Decreasing	5.79%	21
Staying the same	37.47%	136
Unsure	22.87%	83
<b>Total</b>		<b>363</b>

**Q7 Considering the Town of Taber as a whole, what would you say is the safety or crime issue of greatest impact or concern for you, if any?**

Answered: 344 Skipped: 53

Answer Choices	Responses	
Assault	1.16%	4
Child Abuse	1.45%	5
Computer/Internet Crime	0.58%	2
Damage to Property	11.92%	41
Domestic Abuse	2.91%	10
Drugs/Controlled Substances	34.88%	120
Senior Fraud	0.87%	3
General Fraud	1.16%	4
Break and Enter	6.69%	23
Gang Activity	2.03%	7
Loitering	3.49%	12
Disturbing the Peace	0.58%	2
Sexual Assault	0.29%	1
Thefts	13.08%	45
Organized Crime	0.29%	1
Traffic Violations	2.91%	10
Youth Crime	6.40%	22
Graffiti	0.87%	3
None/No Issue of great concern	8.43%	29
<b>Total</b>		<b>344</b>

**Q8 Please indicate on a scale of 1 to 10 your level of concern with regards to the following safety/crime issues. ("1" being the least concern and "10" being the most concern) (If needed, you may apply the same number to multiple safety/crime issues)**

Answered: 314 Skipped: 83

	1	2	3	4	5	6	7	8	9	10	Total	Weighted Average
Assault	9.32% 29	14.15% 44	13.83% 43	7.40% 23	15.76% 49	6.11% 19	8.68% 27	11.25% 35	4.18% 13	9.32% 29	311	5.06
Child Abuse	7.82% 24	9.12% 28	10.75% 33	6.19% 19	16.61% 51	5.54% 17	7.17% 22	6.84% 21	6.51% 20	23.45% 72	307	5.97
Computer/Internet Crime	9.09% 28	9.74% 30	12.99% 40	10.06% 31	20.78% 64	10.39% 32	7.79% 24	9.42% 29	4.22% 13	5.52% 17	308	4.97
Damage to Property	2.56% 8	2.56% 8	8.63% 27	7.67% 24	18.53% 58	9.27% 29	14.06% 44	14.06% 44	9.90% 31	12.78% 40	313	6.40
Domestic Abuse	7.72% 24	5.47% 17	9.97% 31	9.00% 28	11.58% 36	10.61% 33	10.29% 32	13.18% 41	8.68% 27	13.50% 42	311	5.97
Drug/Controlled Substances	2.89% 9	1.61% 5	3.54% 11	3.22% 10	12.54% 39	8.36% 26	7.40% 23	13.50% 42	14.79% 46	32.15% 100	311	7.57
Senior Fraud	10.86% 34	7.67% 24	8.95% 28	8.63% 27	16.61% 52	10.22% 32	9.90% 31	12.14% 38	5.75% 18	9.27% 29	313	5.43
General Fraud	7.77% 24	9.06% 28	12.30% 38	10.36% 32	17.15% 53	9.71% 30	9.71% 30	13.27% 41	3.88% 12	6.80% 21	309	5.25
Break and Enter	2.58% 8	3.55% 11	8.71% 27	8.39% 26	15.81% 49	8.39% 26	12.26% 38	14.84% 46	11.94% 37	13.55% 42	310	6.46
Gang Activity	18.01% 56	11.90% 37	8.36% 26	12.22% 38	15.11% 47	9.00% 28	7.72% 24	5.47% 17	4.82% 15	7.40% 23	311	4.60
Loitering	18.63% 57	6.21% 19	8.50% 26	11.11% 34	13.40% 41	12.42% 38	8.82% 27	7.19% 22	4.25% 13	9.48% 29	306	4.95
Disturbing the Peace	11.58% 36	11.25% 35	10.29% 32	12.54% 39	14.15% 44	13.18% 41	8.04% 25	8.68% 27	3.22% 10	7.07% 22	311	4.90
Sexual Assault	11.00% 34	10.68% 33	10.36% 32	8.41% 26	15.21% 47	6.80% 21	6.15% 19	7.77% 24	6.80% 21	16.83% 52	309	5.49
Theft	1.29% 4	1.94% 6	5.48% 17	7.10% 22	15.16% 47	6.45% 20	12.90% 40	18.71% 58	13.87% 43	17.10% 53	310	7.00
Organized Crime	19.61% 60	13.40% 41	6.21% 19	8.82% 27	15.03% 46	8.82% 27	6.54% 20	6.21% 19	6.54% 20	8.82% 27	306	4.71
Traffic Violations	13.18% 41	13.83% 43	9.00% 28	12.86% 40	17.04% 53	6.75% 21	8.68% 27	7.40% 23	4.18% 13	7.07% 22	311	4.73
Youth Crime	4.49% 14	5.45% 17	7.05% 22	10.90% 34	15.38% 48	10.58% 33	11.86% 37	13.14% 41	8.01% 25	13.14% 41	312	6.12
Graffiti	16.33% 49	10.67% 32	16.33% 49	13.33% 40	14.33% 43	6.67% 20	6.67% 20	5.33% 16	3.67% 11	6.67% 20	300	4.41

### Q9 Overall, how satisfied are you with the services provided by the Taber Police?

Answered: 327 Skipped: 70

	Very Satisfied	Satisfied	Unsure	Dissatisfied	Very Dissatisfied	Total	Weighted Average
	30.28%	50.15%	10.40%	5.50%	3.67%	327	2.02
	99	164	34	18	12		

### Q10 Based on your experience or just your general impressions, please tell us how much you agree or disagree with the following statements regarding the Taber Police Service and its officers:

Answered: 333 Skipped: 64

	Strongly agree	Agree	Unsure	Disagree	Strongly disagree	Total	Weighted Average
Responds quickly when needed.	26.43%	51.95%	15.32%	5.41%	0.90%	333	2.02
	88	173	51	18	3		
Is dedicated to reducing levels of crime.	33.33%	50.75%	9.31%	5.11%	1.50%	333	1.91
	111	169	31	17	5		
Supports the community.	47.15%	44.44%	5.41%	1.80%	1.20%	333	1.65
	157	148	18	6	4		
Is friendly and approachable.	42.17%	42.47%	7.53%	5.12%	2.71%	332	1.84
	140	141	25	17	9		
Has the capacity to fully enforce the law.	29.13%	44.74%	17.42%	5.41%	3.30%	333	2.09
	97	149	58	18	11		
Demonstrates the appropriate level of care and concern.	31.63%	43.98%	13.55%	6.33%	4.52%	332	2.08
	105	146	45	21	15		
Is adequately staffed.	21.45%	36.56%	32.63%	6.65%	2.72%	331	2.33
	71	121	108	22	9		
Uses crime prevention measures and programs effectively.	23.03%	44.85%	24.55%	5.45%	2.12%	330	2.19
	76	148	81	18	7		
Meets my expectations as a police service.	30.82%	48.94%	9.06%	7.25%	3.93%	331	2.05
	102	162	30	24	13		

Respondents were asked that if they disagreed or strongly disagreed with the previous statements to tell us why. The responses were analyzed to determine themes, if any, that arose from the comments. In total, 62 comments were provided by respondents. A full list of responses can be found in Appendix “B”:

- It appeared that several respondents made reference to **staffing**. There were some who felt the police needed more staffing while others felt there needed to be cut backs on staffing. The following are examples of comments made regarding this theme:
  - “Taber seems to have a lot of police staff”
  - “Service too small”
  - “Taber needs more police officers in order to support drug enforcement. The town of Taber should return the garbage bins and put the money back into the police service budget. I will not be voting for Councillors that voted to remove \$150K from the TPS budget.”
  
- Another identified theme was the concept of **community**, specifically community involvement. Many respondents felt that they did not see officers involved within the community and wished that this would change. At the same time, respondents did indicate that they were pleased with the involvement they’ve seen. (see responses in the table below: 88% either agreed or strongly agreed that officers are involved and participate in the community) The weight placed upon these comments could be questioned as the majority of respondents agreed that officers were involved in some way, shape, or form. The following are some examples of these comments:
  - “I never see police officers volunteering at events or for sports teams. Do these officers even live in town. Seems there over staffed”
  - “Love the presence of the school resource officer in our schools - would like to see more involvement.”
  - “Excellent standards of Community Policing. Very proactive in eliminating "idle hands" through community initiatives. Every officer is very approachable.”
  - “I do not feel that TPS supports all community agencies, programs, and professionals. I have personal heard members of TPS speak negatively about services in OUR community, or blame other agencies/programs for problems in the community. How is that supportive?”
  
- When it came to commenting on the community or the officers in general the **school resource officer** was often mentioned. These are some comments regarding that topic:
  - “Programs that impact the community, such as School Resource Officers, need to be maintained. As Taber's population grows and diversifies, more officers and programs will be needed (and existing programs expanded).”
  - “Love the presence of the school resource officer in our schools - would like to see more involvement”

**Q11 How confident are you that the Taber Police Service can deliver the services needed to make sure Taber is a safe place to live?**

Answered: 331 Skipped: 66

	Very confident	Somewhat confident	Unsure	Not very confident	Not at all confident	Total	Weighted Average
	44.11% 146	41.09% 136	7.85% 26	5.44% 18	1.51% 5	331	1.79

Respondents were asked that if they answered not very confident or not at all confident with the previous statements to tell us why. Of the respondents, 85% were confident. The responses of those who weren't confident were analyzed to determine themes, if any, that arose from those comments. In total, 18 comments were provided by respondents. A full list of responses can be found in Appendix "B":

- The question posed gave the opportunity to those who weren't confident to provide a written response. On review, it was evident that respondents provided feedback regardless of their confidence level. These are examples of some of these comments:
  - "TPS members are overqualified for the level of policing typically required in a town this size. While expensive, this makes for smaller file loads, better service, and when there is a real emergency, we don't have to wait for police from the nearest city for assistance."
  - "they are neaver around when you need them"
  - "I believe TPS can deliver the services needed. However, whether they choose to in an appropriate and helpful way is a different story."
  - "Don't seem as concerned with crime prevention and solution as generating revenue. Photo radar should be eliminated entirely - nothing but a cash cow."

**Q12 Based on your experience or general impressions, please indicate if you agree or disagree with the following statements regarding the Taber Police Service as a whole:**

Answered: 319 Skipped: 78

	Strongly agree	Agree	Unsure	Disagree	Strongly disagree	Total	Weighted Average
Provides an adequate level of service to the public.	28.84% 92	59.25% 189	8.15% 26	2.51% 8	1.25% 4	319	1.88
Uses its authority and force appropriately.	24.76% 79	46.39% 148	17.24% 55	9.40% 30	2.19% 7	319	2.18
Responds in a fair way when dealing with all areas of the Taber community.	25.55% 81	47.00% 149	13.25% 42	11.04% 35	3.15% 10	317	2.19
Maintains appropriate visibility in the community.	31.13% 99	55.03% 175	9.12% 29	3.46% 11	1.26% 4	318	1.89
Adequately communicates crime issues and trends to the community.	26.42% 84	50.31% 160	17.92% 57	3.14% 10	2.20% 7	318	2.04
Officers are ethical.	31.55% 100	45.11% 143	16.09% 51	5.36% 17	1.89% 6	317	2.01
Officers are respectful.	34.17% 109	45.77% 146	12.23% 39	5.96% 19	1.88% 6	319	1.96
Officers clearly understand my safety needs and concerns.	27.59% 88	51.10% 163	13.79% 44	5.02% 16	2.51% 8	319	2.04
Officers are competent in their duties.	31.97% 102	49.84% 159	12.23% 39	3.45% 11	2.51% 8	319	1.95
Officers are professional.	31.96% 101	51.58% 163	9.81% 31	4.75% 15	1.90% 6	316	1.93
Officers are involved and participate in the community.	39.62% 126	48.74% 155	7.55% 24	2.20% 7	1.89% 6	318	1.78

**Q13 If you disagreed or strongly disagreed with any of the previous statements please tell us why.**

Answered: 36 Skipped: 361

Respondents were asked that if they disagreed or strongly disagreed with the previous statements to tell us why. The responses were analyzed to determine themes, if any, that arose from the comments. In total, 36 comments were provided by respondents. A full list of responses can be found in Appendix “B”:

- One topic that arose from the respondents was with regards to perceptions of **immigrants or minority groups** within the community. Again there was a differing in opinion of how some felt towards this particular topic. Some felt the issue of immigrants within the Taber community was for the most part, negative. Attitudes like these stem from many sources including upbringing, individual experiences, and prejudices. The following are some examples of respondent comments:
  - “There are still blinders on some officers when it comes to the "immigrants". ei: issues liqueur ticket to a Canadian born citizen while nothing happens when large groups of underage, new comers, have Solo cups full in parking lots.”
  - “I feel there tends to be a strong negative bias in the community of Taber towards anyone of foreign ethnicity, more specifically towards the Mennonites. I also feel youth are quickly blamed for many of the issues facing Taber.”
  - “This question is rating the TPS as a whole. The disagree and strongly disagree checks reflect TPS inability to deal with Mennonites, Inability to work with the Teen Club, Inability to Police without laws contrary to the charter of rights, working for a fast food outlet, and one or two officers that ruin it for the rest. Laws are enforced by individual police discretion.”
  - “It comes down to the mennonite population again. Stricter enforcement when gathering in large groups. Bust up their drug rings and start enforcing that kids must be in school.”
  - “I think the force generally represents the biases of the community and is inclined to be distrustful of "outsiders" - mexican mennonites, muslims, people without strong family ties to the community.”

## Q14 What recommendations would you have, if any, to give to the Taber Police Service to help improve our level of service to the community?

Answered: 85 Skipped: 312

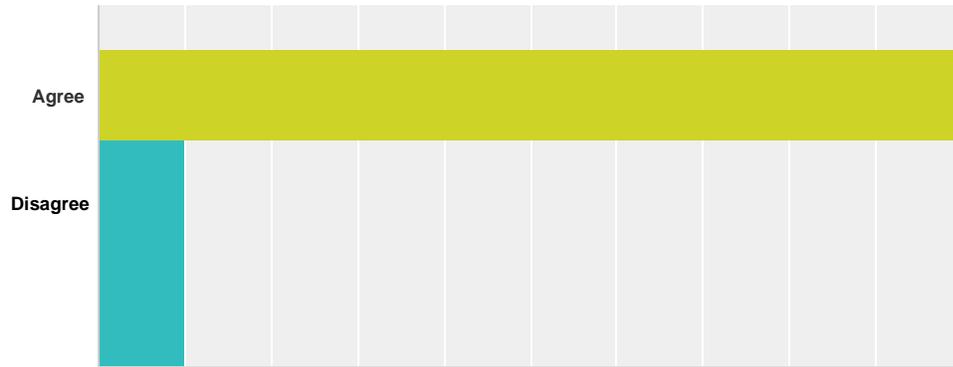
Respondents were asked that if they had any recommendations to give the Taber Police Service in order to improve the level of service provided to them. The responses were analyzed to determine themes, if any, that arose from the comments. In total, 85 comments were provided by respondents. A full list of responses can be found in Appendix “B”:

- A topic that was prevalent in the responses was one referring to the **youth** of Taber. Many people felt it was important to spend quality time with the youth to influence them to make healthy and positive choices. Those opinions were expressed in positive and negative ways. Some felt that concentration was needed on a particular group that was singled out, while others felt it was important for officers to show an interest in youths’ lives in general. Here are some examples of the comments provided by respondents:
  - “Just regularly check all the playgrounds so that kids will feel safe all the time.”
  - “Bike helmets. Enforce it, it may seem like a small thing but it is the law. How can youth or their parents have respect for a society or law enforcement agency that condones a blatant disregard for a law that is put in place to protect? Certainly there is no issue enforcing the seatbelt laws, how is a bike helmet any different. It is not to say that every instance deserves a ticket, but there certainly should be a lot more kids pushing their bikes home.”
  - “Need to do something on the Sunday days when all the young Mennoite kids are parked at Walmart, Dollar store and Tim Hortons drinking, speeding, spitting, throwing trash all over the place and cursing in front of people. I’ve seen many times they go into the dollar store and buy cups and then go out and fill them with alcohol. Stand there and visit with each other while drinking and then hop in their vehicles and drive off. Not safe for anyone.”
  - “Be visible, spend more time with kids to positively impact their lives. Too many young people with no or unproductive role models”
  - “Continue building relationships with our youth, especially the "bad" kids. Keep up the good work investigating and charging--let Taber be known as a town UNfriendly to crime.”

- Another theme that arose from the respondents pertained directly to the Mennonite population and, in particular, the younger-aged segment of that population. Many showed very negative feelings towards this group. Respondents requested extra patrols to key areas of town where many within this target group congregate on particular days. The perception of the public is that these individuals mentioned are up to no good and must be doing something illegal. Some examples regarding this topic are as follows:
  - “stop being chicken shits ,sit at Walmart and timmys on a Sunday”
  - “I would love seeing less traffic violation being given out and not patrolling street and parking lot parties!! On Sunday's--There are always drinking in public and underage drinking at Tim Hortons,civic center , in barnwell and dog town!!”
  - “Consider having a liaison with the Low German population.”
  - “don't allow loitering at Tim Hortons and Walmart parking lots on Sundays. The young people speeding through there is dangerous. I do not shop there on weekends”
  - “Need to do something on the Sunday days when all the young Mennoite kids are parked at Walmart, Dollar store and Tim Hortons drinking, speeding, spitting, throwing trash all over the place and cursing in front of people. I've seen many times they go into the dollar store and buy cups and then go out and fill them with alcohol. Stand there and visit with each other while drinking and then hop in their vehicles and drive off. Not safe for anyone.”

**Q15 Do you agree or disagree with the following statement, "The Taber Police Service and/or its members are involved in the community"?**

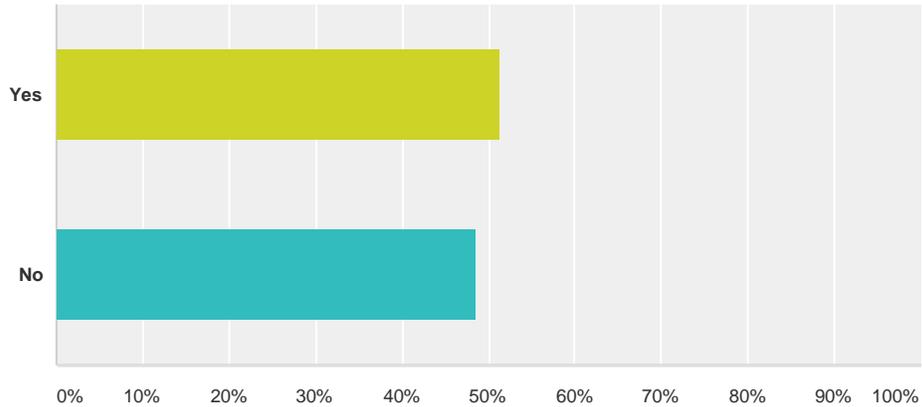
Answered: 310 Skipped: 87



Answer Choices	Responses
Agree	92.90% 288
Disagree	7.10% 22

**Q16 Are you aware of any community initiatives/programs that the Taber Police Service and/or its members are involved in?**

Answered: 308 Skipped: 89



Answer Choices	Responses
Yes	51.30% 158
No	48.70% 150
<b>Total</b>	<b>308</b>

Respondents who agreed that the Taber Police Service were involved in the community and/or who were aware of initiatives/programs the Taber Police Service and its members are involved with were asked to comment on what they know. There were over 250 responses regarding this topic. From these responses, the Taber Police Service can see what programs/initiatives that are already in place that are of particular importance to the community and, therefore, should be maintained. A full list of the responses can be found in Appendix “B”. The following are topics from some of the more popular responses provided:

- Schools (SRO Program)
- Cornfest
- Bike Rodeos
- Remembrance Day Ceremonies
- Relay for Life
- Parades
- Sports (Coaching)
- TCAPS (Taber Community Action and Prevention Society)
- TCAD (Taber Community Against Drugs)
- Canada Day Celebration
- Air Cadets
- COP (Citizens on Patrol)
- Wellness Walk

### Q17 What community policing programs, if any, would you like to see implemented by the Taber Police Service?

Answered: 63 Skipped: 334

Respondents were given the opportunity to provide feedback on programs they would like to see implemented by the Taber Police Service. There were over 50 responses received. After review of these responses it is evident that many of these requests are already being fulfilled by members of the Taber Police Service. A full list of these responses can be found in Appendix “B”. The following are some of the more popular responses provided:

- More public speeches (re: Personal Safety, Drugs, Impaired Driving)
- Community Watch Programs (Block Parent, Neighborhood Watch)
- Anti-Bullying Programs
- Self Defense for females
- Fraud Awareness (In general, and senior based)
- Enhance the SRO position (Add another position)

### Q18 Based on your experience, or general impressions, please indicate whether you agree or disagree with the following statements: Bylaw services and its community peace officer(s):

Answered: 307 Skipped: 90

	Strongly agree	Agree	Unsure	Disagree	Strongly Disagree	Total	Weighted Average
Responds to complaints in a timely manner.	17.65% 54	46.73% 143	28.10% 86	5.23% 16	2.29% 7	306	2.28
Is professional in their appearance and demeanor.	29.97% 92	53.42% 164	11.07% 34	3.26% 10	2.28% 7	307	1.94
Follows up with complainants regarding their concerns.	20.52% 63	36.48% 112	33.88% 104	6.51% 20	2.61% 8	307	2.34
Is friendly and approachable.	29.74% 91	46.73% 143	16.99% 52	3.92% 12	2.61% 8	306	2.03

Respondents were asked that if they disagreed or strongly disagreed with the previous statements to tell us why. The responses were analyzed to determine themes, if any, that arose from the comments. Of the 206 respondents that answer this question, there were only 24 total comments provided by respondents. A full list of responses can be found in Appendix “B”:

- Respondents shared their thoughts on how they felt regarding the Community Peace Officer(s) or Bylaw Officer(s), in particular how they felt about their attitude towards the job. Some responses praised the Community Peace Officer Program while others were critical. The Community Peace Officer Program deals with a variety of issues that arise within the community. These issues, although not usually emergent, can still cause controversy for those involved. Many times in a bylaw-related incident there will be two opposite opinions at the conclusion of the event, one positive and one negative. Based on the comments, the Community Peace Officer Program seems to respond in a timely manner, but it appears that one area of possible concern is in the follow up with complainants. A prompt and thorough follow up with a complainant may assist in lowering the negativity towards the Community Peace Officer Program. Some examples of responses regarding this matter are as follows:
  - “They are not willing to take on any complaints that cannot be dealt with "instantly". Complaints that require some surveillance and investigation are not addressed except to ask the complainant to be more tolerant and call back if the problem persists.”
  - “I always see him out driving. He's always respectful and helpful. and I'm happy I haven't had him knocking on my door.”
  - “The bylaw is harsh on animals, rude to citizens, and makes me uneasy when they are around”
  - “I had to call them to follow up on a situation”
  - “Officer Bullock is always very approachable and helpful.”
  - “I am sorry but the by-law officer is lazy and acts like he doesn't care. I could do a better job then him. I have called in several times about a complaint to do with a business and he acts like he doesn't care.”
  - “Respond times are on a whole very good. Most are very friendly and professional”

**Q19 If you have called 9-1-1 from the Taber area and/or the Taber Police Service general administration line in the past 12 months, please indicate how much you agree or disagree with the following statements:**

Answered: 206 Skipped: 191

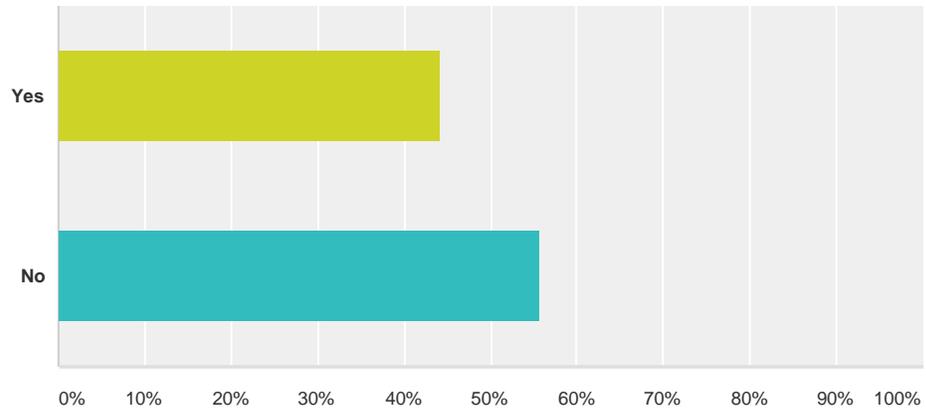
	Strongly agree	Agree	Unsure	Disagree	Strongly Disagree	N/A	Total	Weighted Average
The dispatcher was professional in handling my complaint.	28.43% 58	25.49% 52	7.35% 15	2.45% 5	0.49% 1	35.78% 73	204	1.77
My call was answered promptly.	34.83% 70	20.90% 42	6.97% 14	0.50% 1	1.00% 2	35.82% 72	201	1.63
The dispatcher was able to answer my questions.	25.50% 51	27.00% 54	9.50% 19	2.00% 4	0.50% 1	35.50% 71	200	1.84
The dispatcher was able to refer me to the proper resource for help.	25.50% 51	26.50% 53	9.00% 18	1.50% 3	1.50% 3	36.00% 72	200	1.86
The dispatcher was courteous/friendly with me on the phone.	27.50% 55	26.50% 53	7.50% 15	2.00% 4	1.00% 2	35.50% 71	200	1.80
The dispatcher was calm in addressing my concerns/complaint.	29.15% 58	25.63% 51	7.04% 14	3.02% 6	0.00% 0	35.18% 70	199	1.75
I felt the dispatcher listened to my concerns.	25.00% 50	25.00% 50	11.50% 23	1.00% 2	1.50% 3	36.00% 72	200	1.89
I was provided with adequate instructions to help me with my complaint.	24.88% 50	27.36% 55	8.96% 18	1.49% 3	1.49% 3	35.82% 72	201	1.87
I felt the help I needed was sent quickly.	28.86% 58	22.89% 46	8.46% 17	2.49% 5	1.00% 2	36.32% 73	201	1.80

Respondents were asked that if they disagreed or strongly disagreed with the previous statements to tell us why. The responses were analyzed to determine themes, if any, that arose from the comments. In total, 12 comments were provided by respondents. The weight for these comments to be considered is fairly low. A full list of responses can be found in Appendix “B”:

- Respondents showed some concern in their comments over how they perceived the dispatchers’ attitude over the phone. Some felt that the dispatcher was rude or impatient in how they dealt with the phone call. The dispatchers at the Taber Police Service have numerous roles and responsibilities they are required to fill. Certain comments observed are as follows:
  - “Dispatch was rude and made me feel aggravated as they didn't listen”
  - “There are a couple of dispatchers that can have a bit of a gruff demeanour at times.”
  - “I work in a senior centre here in Taber and call 911 fairly often. There is one dispatcher who is curt and has a disrespectful tone to her voice.”

**Q20 Have you accessed or communicated with the Taber Police Service on the Internet through social media?**

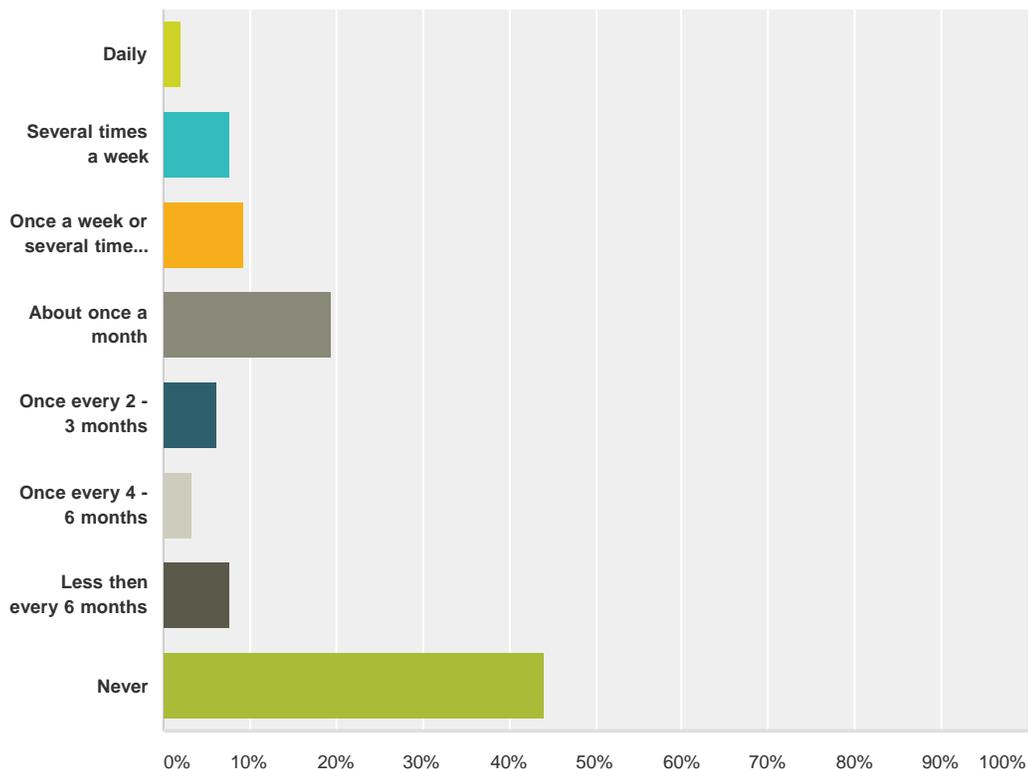
Answered: 308 Skipped: 89



Answer Choices	Responses	
Yes	44.16%	136
No	55.84%	172
<b>Total</b>		<b>308</b>

### Q21 How frequently do you access or communicate with the Taber Police Service on social media?

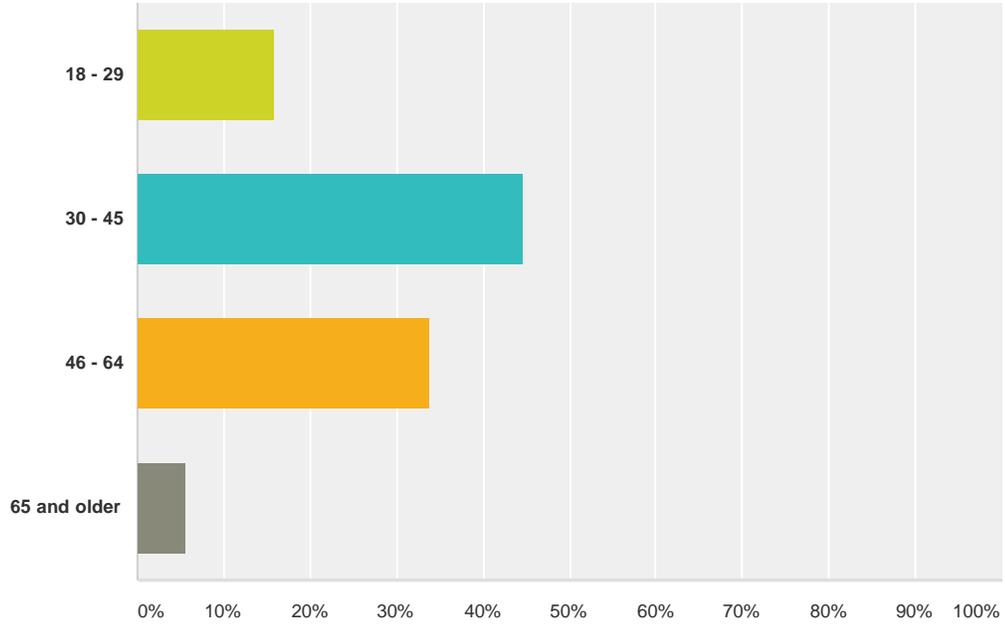
Answered: 299 Skipped: 98



Answer Choices	Responses
Daily	2.01% 6
Several times a week	7.69% 23
Once a week or several times a month	9.36% 28
About once a month	19.40% 58
Once every 2 - 3 months	6.35% 19
Once every 4 - 6 months	3.34% 10
Less than every 6 months	7.69% 23
Never	44.15% 132
<b>Total</b>	<b>299</b>

## Q22 What age category do you personally fall into?

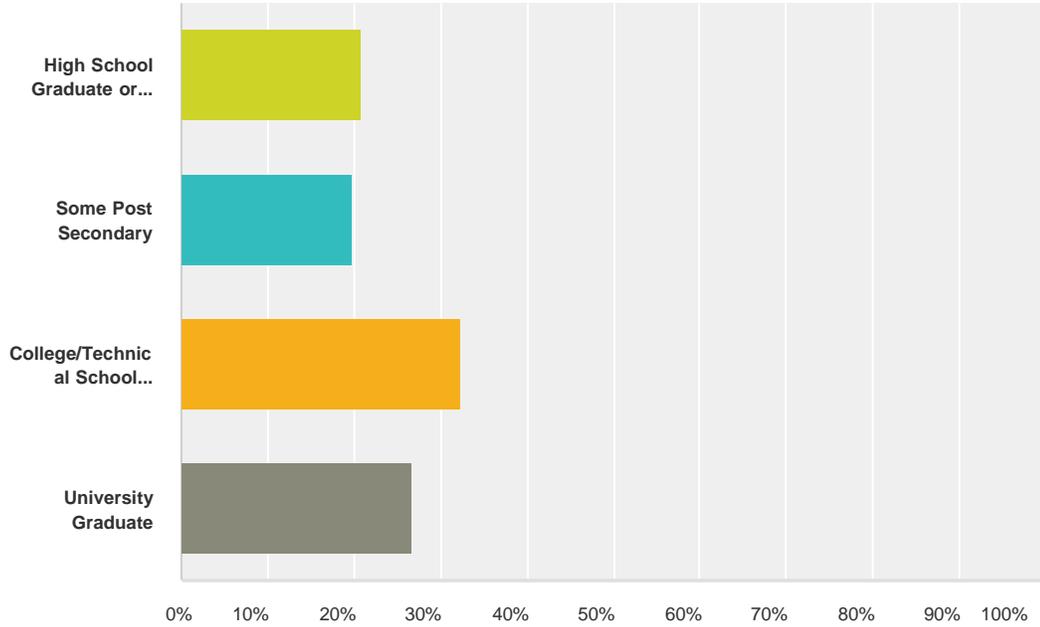
Answered: 307 Skipped: 90



Answer Choices	Responses	
18 - 29	15.96%	49
30 - 45	44.63%	137
46 - 64	33.88%	104
65 and older	5.54%	17
<b>Total</b>		<b>307</b>

### Q23 What is the highest level of education you have completed?

Answered: 306 Skipped: 91



Answer Choices	Responses	Count
High School Graduate or Less	20.92%	64
Some Post Secondary	19.93%	61
College/Technical School Graduate	32.35%	99
University Graduate	26.80%	82
<b>Total</b>		<b>306</b>

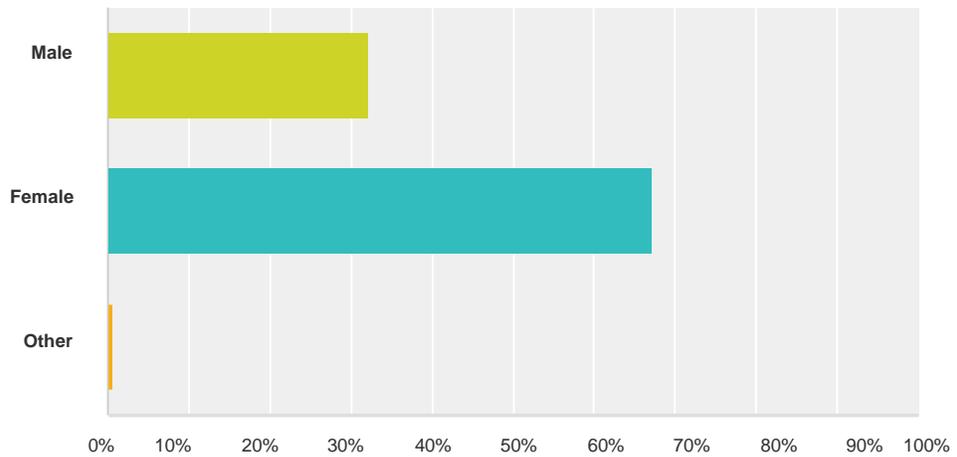
### Q24 What income category do you fall under?

Answered: 296 Skipped: 101

Answer Choices	Responses	
Under \$40,000	20.27%	60
\$40,000 - \$100,000	59.12%	175
Over \$100,000	20.61%	61
<b>Total</b>		<b>296</b>

### Q25 What is your gender?

Answered: 305 Skipped: 92



Answer Choices	Responses	
Male	32.13%	98
Female	67.21%	205
Other	0.66%	2
<b>Total</b>		<b>305</b>

## 5.0 ANALYSIS

### Perceptions of the Town of Taber and the Taber Police Service

- **Performance**

A large majority of total respondents, over 80%, agreed that they were satisfied with the service provided by the Taber Police Service with only 9% that disagreed. When comparing past surveys of 2007 (72%) and 2011 (less than 82%), the results of this survey indicate that the Taber Police Service is maintaining a consistent level of satisfaction within the community. This satisfaction percentage increased to over 86% from respondents who advised they access or communicate with the Taber Police Service through social media. (Facebook)

Confidence in the Taber Police Service was very high, with over 85% of total respondents feeling confident that the Taber Police Service can deliver whatever services are needed to keep the Town of Taber safe. Even though slightly less of the total respondents were satisfied with overall service provided, a higher percentage still felt confident that the Taber Police Service is capable in providing policing services.

82% of respondents indicated that they agree that officers could perform their duties competently. When asking how respectful, ethical, and professional officers were, on average over 80% of total respondents answered positively. This level of confidence the public has in the officers themselves is high and should be maintained.

- **Safety and Concerns**

83% of respondents felt that Taber was a safe place to live with less than 6% disagreeing on the matter. Although there were 67% total female respondents as opposed to 32% of total male respondents, females and males answered consistently regarding how safe they felt, with 87% and 82% respectively.

Out of 363 respondents who provided input on perceptions about crime rates, less than 34% felt that crime was increasing, with less than 6% saying it is decreasing, and more than 37% indicating that crime rate is staying the same. This is interesting because the crime rates have been steadily decreasing since the late 1970's and continue to trend down. Public perception is not reality. Even though 1/3 of respondents feel crime is increasing, over 80% of respondents still have confidence that the Taber Police can maintain safety in the community. However, we know that 1/3 of the respondents are wrong, as crime is not increasing. So we must ask ourselves, why is the perception of an increase in crime prevalent when in fact reports of crime are decreasing? (Taber Police Service Annual Crime Analyses, 2015) Some questions we may ask are: are people reporting crime in our community? Do people have a false understanding of the crime rates in our community? What can we do as a police service to ensure people understand the rates of crime in our region?

When respondents were asked about their greatest safety or crime issue, less than 35% indicated drugs/controlled substances. This was by far the highest percentage of the list of issues provided. The next three highest concerns were all property related issues being theft (13%), damage to property (less than 12%), and break and enters (less than 7%). A correlation could be made between potential drug activity and property related concerns, as one of the known by-products of the drug culture is property related crime.

The next highest concern, after drugs and property related issues, is youth crime at 6%. It is obvious that residents of the Town of Taber and surrounding area care for the youth of Taber, as many respondents who typed comments, praised the School Resource Officer Program and conveyed that it is a necessity, with even some wishing to expand its scope.

It is interesting to note that any crimes against people, or violent crimes, did not even make the top 5 when it came to crime or safety concerns. Domestic abuse was the highest of violent crime issues of concern at less than 3%.

There was a tie for the lowest concern indicated by respondents at 0.3% being sexual assaults and organized crime. The majority of respondents were middle-aged females who felt safe within our community. These results are excellent indicators of community safety.

Of interest, 8% of the population had no crime concerns at all.

Based on these results, the residents of Taber are confident in their police, satisfied with their service, and feel safe. The greatest concern types are property related issues, which is in keeping with our 2011 survey results

- **Community Involvement**

An overwhelming 93% of respondents said that the Taber Police Service and its members are involved in the community. In contrast only 51% of respondents were aware of any community programs that the Taber Police Service has involvement or contributes towards. This may be due to a lack of information that is available to the community about programs/initiatives that the Taber Police Service is a part of on a regular basis. An officer in full uniform is easily recognizable, but perhaps when an officer is off duty, out of uniform, and contributing to the community in some way, they may not be recognized. Officers may find it beneficial to inform the general public about who they are especially with respect to their role within the Taber Police Service.

When analyzed, respondents who said they accessed information regarding the Taber Police Service through social media, the awareness of community involvement increase to over 57%.

Through analysis of the comments provided with the results, the School Resource Officer Program was mentioned almost entirely in a positive way. It is evident that this program is important to the community and should be maintained and, if ever possible, expanded beyond its current scope.

- **Community Peace Officer Program**

The Community Peace Officer Program received similar results from respondents. A majority of respondents agreed that the Community Peace Officer Program and its peace officer(s) were professional in their appearance (over 83%) and were friendly and approachable (over 76%). Over 64% of respondents agreed that the bylaw department responds to complaints quickly. As Taber is a smaller town, with short distances to cover for response, this lower percentage for response time may be as a result of there being only one community peace officer within the department during most of the year who has to deal with numerous complaint/issues within their scope of responsibility. As such, some complaints or issues may be considered less emergent compared to others. When it came to following up with complaints, 57% agreed that this was accomplished. This may raise some concerns about whether the public is informed properly or consistently about the result of a complaint or concern they've brought to the attention of the Community Peace Officer program.

- **Communications Operation Center**

When analyzing the results regarding the dispatch services which included 9-1-1, it is apparent that 35% of respondents did not access the communication center within the previous 12 months, as a result, the questions were not applicable to them. Of the respondents who had accessed the dispatching services within the past 12 months, on average, 83% responded positively towards the questions posed of dispatch services in the community. Over 78% agreed that dispatchers listened to their concerns, and this was the lowest rating given in any of the question posed about dispatch services. The results of the survey demonstrate that the respondents are happy with dispatch, service levels, and competency. Thematic reviews indicate minor concerns around attitude but this isn't reflected in the general population responses.

- **Demographics**

Based on overall results, the majority of respondents were female, were 30 – 45 years of age, were graduates of college or technical school, and received \$40,000 to \$100,000 in yearly income.

## 6.0 CONCLUSION

The Taber Police Service 2016 Adult Community Survey was launched on March 23, 2016. The survey was created using an online service called SurveyMonkey.com which allowed citizens of the Taber community and surrounding area the opportunity to complete the survey in a clean and easy web-based format. The survey remained open to the public until May 3, 2016. After the survey was closed, it was revealed that 397 respondents participated in the survey itself. Using the online service mentioned before, the survey was analyzed and results were tabulated.

The survey results demonstrated that public satisfaction rates regarding performance exceeds 80%. Personnel perceptions of police officer conduct and behaviors range from a low of 76% to over 82% satisfaction. Community involvement ranks high at 93% of the population agreeing that police officers are involved in the community and engaged with citizens. 82% believe that Taber is a safe place and have significant confidence that the Taber Police can maintain public safety (over 85%).

There were several areas where we received suggestions of improvement. We could inform the community about our efforts as a police service and our police officers, particularly with regards to specific community initiatives and successes. We could improve our relationship with minority groups within our community, specifically towards the younger aged segment of these groups. Respondents requested extra patrols to key areas of town where many within this target group congregate on particular days. The perception of the public is that these individuals mentioned are up to no good and must be doing something illegal. Although there have been instances in the past where infractions/violations have occurred amongst these groups, there have also been equally the same amount of instances where nothing illegal was happening. This concern is demonstrative of the potential prejudices that may exist within certain parts of the Taber population. It is important that the Taber Police Service continue to remain visible around these groups, communicate with them, and respond quickly to any complaints involving them. If immediate communication can be made to the complainants, then people may feel their concerns are being addressed. As well, when their concerns are found to be sometimes invalid, prejudices may begin to subside.

Consistent with the results from previous Taber Police Community Surveys, the Taber Police Service received an overall favorable response from members of the Taber community and surrounding area. The results of this survey will aid in the process of creating a new business plan as the Taber Police Service looks to find success from informing, involving and protecting the community of Taber for years to come.

## 7.0 REFERENCES

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- Abela, G. & Wong, A. (2016). *Crime Analysis Taber Police Service 2015* (Rep.). Taber, AB.

## **1. Welcome to the Taber Police Service Adult Community Survey**

**Every 5 years, the Taber Police Service collects information from the community of Taber that provides the foundation for the organization to set priorities and goals within our multiyear business plan. One of the ways we encourage community input is through the Taber Police Service Community Survey. This survey will take approximately 15 minutes to complete. There is no information within the survey that identifies any given individual and the responses will be kept confidential. When the results are tabulated, the comments will be captured in an appendix and will form part of the business plan. Please be advised that this survey is strictly voluntary. If you choose to complete this survey, please do so only one time.**

**Thank you for taking the time to complete this survey and making Taber a safer place to live.**

**Dr. Graham Abela**

**Chief of Police**

## 2. RESIDENTIAL INFORMATION

\* 1. Where do you reside?

- In the Town of Taber.
- In the MD of Taber. (Outside of the Town of Taber)
- In another Municipality.

\* 2. Is this the first time you have taken the 2016 Taber Police Service Community Survey?

- YES
- NO

### 3. AGE REQUIREMENT

\* 3. Are you 18 years old or older?

YES

NO

#### 4. CONTACT WITH POLICE

**For the purpose of this question, we are trying to capture data regarding police officers. We will ask you questions regarding the dispatch and bylaw services later in the survey.**

4. Have you had direct contact with the Taber Police Service within the past year?

YES

NO

## 5. OVERALL PERCEPTIONS OF SAFETY/CRIME

5. Please tell us if you agree or disagree with the following statement, "Taber is a safe place to live"?

Strongly agree

Agree

Unsure

Disagree

Strongly disagree

6. Thinking about the last 12 months, in your opinion, are crime rates in Taber increasing, decreasing, or staying the same?

Increasing

Decreasing

Staying the same

Unsure

7. Considering the Town of Taber as a whole, what would you say is the safety or crime issue of greatest impact or concern for you, if any?

## 6. OVERALL PERCEPTIONS OF SAFETY AND CRIME

8. Please indicate on a scale of 1 to 10 your level of concern with regards to the following safety/crime issues. ("1" being the least concern and "10" being the most concern) (If needed, you may apply the same number to multiple safety/crime issues)

	1	2	3	4	5	6	7	8	9	10
Assault	<input type="radio"/>									
Child Abuse	<input type="radio"/>									
Computer/Internet Crime	<input type="radio"/>									
Damage to Property	<input type="radio"/>									
Domestic Abuse	<input type="radio"/>									
Drug/Controlled Substances	<input type="radio"/>									
Senior Fraud	<input type="radio"/>									
General Fraud	<input type="radio"/>									
Break and Enter	<input type="radio"/>									
Gang Activity	<input type="radio"/>									
Loitering	<input type="radio"/>									
Disturbing the Peace	<input type="radio"/>									
Sexual Assault	<input type="radio"/>									
Theft	<input type="radio"/>									
Organized Crime	<input type="radio"/>									
Traffic Violations	<input type="radio"/>									
Youth Crime	<input type="radio"/>									
Graffiti	<input type="radio"/>									

## 7. SAFETY PRIORITIES AND SATISFACTION

9. Overall, how satisfied are you with the services provided by the Taber Police?

Very Satisfied	Satisfied	Unsure	Dissatisfied	Very Dissatisfied
<input type="radio"/>				

10. Based on your experience or just your general impressions, please tell us how much you agree or disagree with the following statements regarding the Taber Police Service and its officers:

	Strongly agree	Agree	Unsure	Disagree	Strongly disagree
Responds quickly when needed.	<input type="radio"/>				
Is dedicated to reducing levels of crime.	<input type="radio"/>				
Supports the community.	<input type="radio"/>				
Is friendly and approachable.	<input type="radio"/>				
Has the capacity to fully enforce the law.	<input type="radio"/>				
Demonstrates the appropriate level of care and concern.	<input type="radio"/>				
Is adequately staffed.	<input type="radio"/>				
Uses crime prevention measures and programs effectively.	<input type="radio"/>				
Meets my expectations as a police service.	<input type="radio"/>				

If you disagreed or strongly disagreed with any of the previous statements, please tell us why.

11. How confident are you that the Taber Police Service can deliver the services needed to make sure Taber is a safe place to live?

Very confident

Somewhat confident

Unsure

Not very confident

Not at all confident

If you stated you were "not very confident" or "not at all confident", please tell us why.

## 8. OVERALL PERCEPTIONS OF THE TABER POLICE SERVICE

12. Based on your experience or general impressions, please indicate if you agree or disagree with the following statements regarding the Taber Police Service as a whole:

	Strongly agree	Agree	Unsure	Disagree	Strongly disagree
Provides an adequate level of service to the public.	<input type="radio"/>				
Uses its authority and force appropriately.	<input type="radio"/>				
Responds in a fair way when dealing with all areas of the Taber community.	<input type="radio"/>				
Maintains appropriate visibility in the community.	<input type="radio"/>				
Adequately communicates crime issues and trends to the community.	<input type="radio"/>				
Officers are ethical.	<input type="radio"/>				
Officers are respectful.	<input type="radio"/>				
Officers clearly understand my safety needs and concerns.	<input type="radio"/>				
Officers are competent in their duties.	<input type="radio"/>				
Officers are professional.	<input type="radio"/>				
Officers are involved and participate in the community.	<input type="radio"/>				

13. If you disagreed or strongly disagreed with any of the previous statements please tell us why.

14. What recommendations would you have, if any, to give to the Taber Police Service to help improve our level of service to the community?

## 9. COMMUNITY INVOLVEMENT

15. Do you agree or disagree with the following statement, "The Taber Police Service and/or its members are involved in the community"?

- Agree
- Disagree

If you agreed, please tell us where you've witnessed the community involvement.

16. Are you aware of any community initiatives/programs that the Taber Police Service and/or its members are involved in?

- Yes
- No

If you answered "yes", what initiatives are you aware of?

17. What community policing programs, if any, would you like to see implemented by the Taber Police Service?

## 10. DISPATCH AND BYLAW SERVICES

18. Based on your experience, or general impressions, please indicate whether you agree or disagree with the following statements: Bylaw services and its community peace officer(s):

	Strongly agree	Agree	Unsure	Disagree	Strongly Disagree
Responds to complaints in a timely manner.	<input type="radio"/>				
Is professional in their appearance and demeanor.	<input type="radio"/>				
Follows up with complainants regarding their concerns.	<input type="radio"/>				
Is friendly and approachable.	<input type="radio"/>				

If you disagreed or strongly disagreed with the previous statements, please tell us why.

19. If you have called 9-1-1 from the Taber area and/or the Taber Police Service general administration line in the past 12 months, please indicate how much you agree or disagree with the following statements:

	Strongly agree	Agree	Unsure	Disagree	Strongly Disagree	N/A
The dispatcher was professional in handling my complaint.	<input type="radio"/>					
My call was answered promptly.	<input type="radio"/>					
The dispatcher was able to answer my questions.	<input type="radio"/>					
The dispatcher was able to refer me to the proper resource for help.	<input type="radio"/>					
The dispatcher was courteous/friendly with me on the phone.	<input type="radio"/>					
The dispatcher was calm in addressing my concerns/complaint.	<input type="radio"/>					
I felt the dispatcher listened to my concerns.	<input type="radio"/>					
I was provided with adequate instructions to help me with my complaint.	<input type="radio"/>					
I felt the help I needed was sent quickly.	<input type="radio"/>					

If you disagreed or strongly disagreed with any of the previous statements, please tell us why.

## 11. SOCIAL MEDIA

20. Have you accessed or communicated with the Taber Police Service on the Internet through social media?

Yes

No

21. How frequently do you access or communicate with the Taber Police Service on social media?

Daily

Several times a week

Once a week or several times a month

About once a month

Once every 2 - 3 months

Once every 4 - 6 months

Less than every 6 months

Never

## 12. DEMOGRAPHICS

To ensure that our survey sample is representative of the community of Taber, we need some information about you and your household. This information will be kept confidential and will not be used for any other purpose.

22. What age category do you personally fall into?

- 18 - 29
- 30 - 45
- 46 - 64
- 65 and older

23. What is the highest level of education you have completed?

- High School Graduate or Less
- Some Post Secondary
- College/Technical School Graduate
- University Graduate

24. What income category do you fall under?

- Under \$40,000
- \$40,000 - \$100,000
- Over \$100,000

25. What is your gender?

- Male
- Female
- Other

## 13. THANK YOU

**Thank you for taking this survey. A report will be released to the public shortly.**

## APPENDIX “B” LIST OF COMMENTS

### Q10 Based on your experience or just your general impressions, please tell us how much you agree or disagree with the following statements regarding the Taber Police Service and its officers:

Answered: 333 Skipped: 64

#	If you disagreed or strongly disagreed with any of the previous statements, please tell us why.	Date
1	Take awhile to respond sometime. And sometimes just walks away from a complaint.	4/29/2016 7:45 AM
2	We were involved in a hit and run and had to call the officer who helped us numerous times to see if anything was done. The officer could not answer some very easy questions. He didn't even ask for surveillance tapes which were available. Very disappointed!!!	4/27/2016 10:21 PM
3	They don't respond to a lot of the calls that people report. They have lied saying they're busy when they're not, they don't have very man officers on at night..	4/27/2016 7:31 PM
4	When drug suppliers are reported and nothing is done. Due to the power of these drugs and addiction rate there should be zero tolerance for anyone having them. It takes a lot of courage for family and friends to go to you for help to stop these guys from selling.	4/27/2016 9:12 AM
5	attend some community mtgs and you will see why.	4/27/2016 8:06 AM
6	I would like the adults in this community who are known drug users and sellers to be taken care of. I would like a stronger police presence walking/biking about (such as the skate park).	4/26/2016 2:28 PM
7	A few officers are approachable: evanson, dube, gyepsi (no idea how to spell that), the current school resource officer. The rest are not. They always seem angry.	4/26/2016 8:18 AM
8	Taber needs more police officers in order to support drug enforcement. The town of Taber should return the garbage bins and put the money back into the police service budget. I will not be voting for Councillors that voted to remove \$150K from the TPS budget.	4/26/2016 6:34 AM
9	There is always a need for more police especially with the increase in drug activity and alcohol consumption.	4/25/2016 7:56 PM
10	Although I have no disagree or strongly disagree, some of the police officers 'seem' unapproachable. I know that they are good people, but some of them just look plain down right grumpy. The tall big guy is one of them, nice guy but average person does not see him as approachable. Same with the word around the street about how some of our officers feel about the LGM community. Word spreads, and although it might not be true or completely correct, it affects how people respond to our police department.	4/25/2016 6:47 PM
11	Love the presence of the school resource officer in our schools - would like to see more involvement	4/25/2016 4:47 PM
12	I believe that the more officers who can hit the streets the safer we'll be.	4/20/2016 12:29 PM
13	we as a community are letting a lot of the old simple things get less and less observed. parking on the wrong side of the street. doing illegal half u turns crossing a solid center line to park facing the opposite direction. have almost care or control on our truck routes.	4/19/2016 5:26 PM
14	for no other reason than news and gossip	4/16/2016 9:54 PM
15	I find the police are always quick to say hi or help with various tasks. I feel safe in my home and work.	4/15/2016 3:46 PM
16	Having to call twice about the same issue and being interrogated (standard procedure) to describe the circumstances and wait for police to show when the actions stop and the criminals walk away.	4/14/2016 9:41 AM

17	A good number of the police force is friendly, approachable and caring while others are not in any way friendly or concerned. I have had experiences when reporting a crime that I felt as though I was the one committing the crime due to the presentation of some officers. There are is a need for more preventative services in Taber overall, through police, social services etc. Overall, I think the Taber Police are very satisfactory at their jobs.	4/12/2016 8:56 PM
18	Taber seems to have a lot of police staff	4/11/2016 9:05 AM
19	I feel the Taber Police Service has an adequate number of staff, however they are incorrectly utilizing them. TPS may find themselves more effective with a reorganizing of responsibilities and duties. The Bylaw department is underutilized and understaffed and lacking general knowledge of their authority and responsibilities.	4/7/2016 11:27 AM
20	I've had situations where I needed them and they were great!	4/6/2016 8:49 PM
21	Service has grown into a wonderful, capable, well-trained, caring, vested group of men and women. Can only get that way when led by a strong leader and supportive community.	4/5/2016 11:12 PM
22	Unprofessional, the police are scary to talk to because they always find a way to make the victim the criminal. They don't handle cases properly and have personally made me feel uneasy about me and my family living in this town.	4/5/2016 10:44 PM
23	The focus is strong on handing out traffic fines, and seem to let other problems slide	4/5/2016 8:08 PM
24	Get off the highways n start touring parking lots/parks/and the industrial area. You are kissing all the real crimes!	4/5/2016 6:05 PM
25	all they look for hand out tickets ,keep they sum what called a job	4/5/2016 3:14 PM
26	I have not had a lot of dealings with the police but when we have had they were prompt, professional and friendly.	4/5/2016 10:06 AM
27	My personal belief is that the bottom line for the service is generating revenue through traffic violations. Also, I have personally had a "property" crime happen to me, led the police to the culprit, and absolutely nothing was done as far as I was informed. This is in part why I believe the department is over-staffed and fails to meet my expectations as a police service.	4/5/2016 7:16 AM
28	I have been present when members of TPS have commented inappropriately to situations making them escalate.	4/4/2016 11:23 PM
29	Some officers show more concern with certain issues than others. Some don't seem to care about some issues and others care enough to stop a violation regardless of who is involved	4/4/2016 7:33 PM
30	Nothing is being done about reducing the levels of crime....police are not seen in the residential areas in a policing force. Sitting at an intersection and watching people drive thru stop signs without issuing tickets is kind of a waste of time. If we have a police force why isn't more of the crime in this town dealt with? I would say put your energies into policing the town by driving around all night to show people and the kids that are doing the damage that there is someone out there, not just policing hiways 3 & 36 thru the town.	4/4/2016 7:29 PM
31	We had a safety concern and contacted your service, and when the police was dispatched they had not honored my request to not enter our place of business to follow through with my concern. In my opinion this act will have a negative effect on if we ask for assistance in the future. Being a business in Taber, we don't need to be targeted for vandalism because the police did not cooperate with my wishes. As we all know many people are vindictive. And it seems that no good deed goes unpunished.	4/4/2016 7:49 AM
32	Excellent standards of Community Policing. Very proactive in eliminating "idle hands" through community initiatives. Every officer is very approachable.	4/4/2016 3:39 AM
33	Some issues they need to take a little more seriously. Like marijuana. It is still a drug and it should be addressed as an issue. Also, loitering should be addressed. As well as some of the police officers could be a little bit more nicer. To be honest I feel embarrassed to call them if I have an issue. Some of them make me feel like they don't care.	4/2/2016 8:50 PM
34	No reason	4/2/2016 1:52 AM
35	Is very dependant on the officer on duty if they think it's important enough	4/1/2016 5:47 PM
36	Dump the Taber police and bring in the R.C.M.P.	4/1/2016 2:28 PM
37	Sometimes officers are flippant or condescending, even dismissive. There seems to be some negative cultural profiling.	3/31/2016 9:44 PM

38	Having a member of the police participating at a Food Chain like Mcdonalds, or Tim Hortons is not a community charity. Participating with a local fundraiser for a NON PROFIT organization is a community charity. Although a Teen Club in town, was created in Taber using local parents to supervise, and several TPS members including Abela were invited to attend to assist in development in youth. TPS never once even tried to participate in a notforprofit community venture aimed at Teenagers and youth. Not approachable .... When assistance was required to keep problem youth away from the club ... the results were negative ... the officer was rude and uncooperative .... TPS judged the organization without even ever been there to observe or participate in operations. TPS Community bylaw has signs of racism (mennonites) , against the charter of rights, poorly worded, creates a 24 hour quiet time, (Quiet time used to be 11pm to 7 am) ... Laws are only enforced to police discretion (ie. Those people MAY cause a disturbance) Although Taber is the smallest town in Alberta to have a private force, (next closest is town has 25% higher population) has to resort to new laws instead of working with the Public ( shows TPS is inadequate). TPS failed in working with Mennonite community leaders on issues. TPS failed in working with Teen Club on issues. Although Taber has a resource officer in the School, it was obvious that it did not prevent a shooting and death several years ago. High 5 to kids does not make schools safe.	3/30/2016 6:40 PM
39	The police department should be above meddling in politics such as the towns bylaw reaction. Although it proved to be a non issue, as an intellegent person would figure, weighing in on the issue prolonged it's exposure and didn't help matters other than to allow some t9 reason that the police department was in the back pocket of the town council.	3/30/2016 4:18 AM
40	I appreciate and respect the work that TPS does. Most of the officers really do support the community and have a genuine desire to see Taber be a safe community. A police service (TPS included) should be dedicated to reducing levels of crime - absolutely- but sometimes TPS misses the mark on reducing overall levels of crime and/or identifying strategies that could help prevent crime instead of just reducing levels. It would be great to see them genuinely dedicated to crime prevention strategies by working with other stakeholders and identifying and addressing gaps in services. They are often identified, but not addressed.	3/29/2016 4:30 PM
41	I dont think they assist the situation enough ,and do a lot of specuating !	3/29/2016 11:11 AM
42	Loss of inspector position	3/28/2016 6:31 PM
43	Town budget cuts are affecting staffing.	3/26/2016 9:48 AM
44	Only complaint is when you phone the police about someone they go and tell that person who called on them! Had to call on a customer in the bar for DUI and they told the guy who called on him. Whos dumber the criminals or the cops? Thats my only complaint. If it werent for that crap theyd be pretty awesome police to deal with.	3/26/2016 12:13 AM
45	There are too many police officers per person in Taber. It does not make sense to have a police force and a RCMP presence in the community.	3/25/2016 4:45 PM
46	There are groups of people in Taber, mainly Mennonites, who do not educate their children. Uneducated people lead to higher crime rates. There are a lot of drugs in Taber being brought in by these people. Their children gather in large groups and drink and cause problems. I think something needs to be done about it however, like so many I am at a loss as to what to do...uneducated people cause a lower quality of life and unless the parents do something I don't know what can be done.	3/25/2016 10:11 AM
47	To many cops for a town are size. Should be turned back to RCMP	3/24/2016 8:37 PM
48	In our experiences we had officers who did not return our calls and/or never showed up	3/24/2016 8:31 PM
49	Service too small	3/24/2016 6:49 PM
50	all law enforcement have been given way to much authority.	3/24/2016 6:10 PM
51	They set the victims up to be revitimised and do nothing to prevent bullying assaults.death threats and premeditated attacks.	3/24/2016 5:55 PM
52	If anything I sometimes think they are bored, I have been followed out of town (out of jurisdiction?) multiple times late at night even though I've never had any police contact that would make me known or suspicious to them. I've also been approached or pulled over at times for nonsensical things, once when I was just waiting for my window to Defog and asked why I was sitting in my car outside my cousin's house, another time they thought I had my brights on when I didn't and made me flash it to prove and everything. Super annoying and I've never done anything wrong more than a speeding ticket years ago.	3/24/2016 3:46 PM
53	A lot of victim blaming goes on.	3/24/2016 3:07 PM
54	Most of staff very friendly and are considerd friends	3/24/2016 12:41 PM
55	we have a poor attitude of controlling how people drive any more. Pulling illegal turns on main street crossing a solid line to park. Parking facing the wrong direction. Parking on their boulevards when it is town property. The bylaw department is very weak and priorities are the wrong direction.	3/24/2016 12:31 PM
56	I never see police officers volunteering at events or for sports teams . Do these officers even live in town.seems there over staffed.	3/24/2016 12:31 PM

57	I do not feel that TPS supports all community agencies, programs, and professionals. I have personal heard members of TPS speak negatively about services in OUR community, or blame other agencies/programs for problems in the community. How is that supportive?	3/24/2016 12:07 PM
58	I have found that some of the police officers favor people. They don't enforce the hoards of certain people that take over parking lots and cause trouble.. Can't even go to the store without these certain people yelling and swearing in front of my children.. However years ago a man broke into my house and tried to hurt me and the police services responded very quick and found the man so they are good at their jobs just need a little more butt kicking qualities to get the crowds under control. Taber use to be such a peaceful place, walk down the street and know everyone. Could wave or say hello, now it's just not that way. Hence why I moved to a small town..	3/24/2016 10:43 AM
59	Programs that impact the community, such as School Resource Officers, need to be maintained. As Taber's population grows and diversifies, more officers and programs will be needed (and existing programs expanded).	3/23/2016 8:52 PM
60	I believe more officers who can patrol the streets is always better.	3/23/2016 7:04 PM
61	Due to cutbacks the taber police were forced to eliminate/unoccupy a position. This is disappointing.	3/23/2016 6:06 PM
62	Wish something could be done on speeding and littering by W.R. Meyers now that it is nice out they use my yard as a garbage can and when i asked the students to please pick it up i get told to F!\$# OFF B*#!*	3/23/2016 4:34 PM

## Q11 How confident are you that the Taber Police Service can deliver the services needed to make sure Taber is a safe place to live?

Answered: 331 Skipped: 66

#	If you stated you were "not very confident" or "not at all confident", please tell us why.	Date
1	After seeing what is still going on in our community and after a year of my experience to be told. I thought you had control of it by the attending officer I don't think it's working to well	4/27/2016 9:12 AM
2	It doesn't seem like the use of drugs is declining in our community. It doesn't seem as though abuses are in decline. Maybe we need to investigate other programs or pro-active approaches to these issues. As well as lots of communication with other services - work together (eg. Child & Youth Services).	4/26/2016 2:28 PM
3	do see changes making improvements. things seem to be progressing the wrong direction then watch out it will be too late to correct any of it.	4/19/2016 5:26 PM
4	They make the victim the criminal and they never listen to the witnesses involved. They jump to conclusions and always take the side of the most innocent looking person	4/5/2016 10:44 PM
5	they are neaver around when you need them	4/5/2016 3:14 PM
6	Don't seem as concerned with crime prevention and solution as generating revenue. Photo radar should be eliminated entirely - nothing but a cash cow.	4/5/2016 7:16 AM
7	I do feel at times the police in our town are out numbered when it comes to gatherings at local parks...parking lots...ect	4/4/2016 9:47 PM
8	TPS members are overqualified for the level of policing typically required in a town this size. While expensive, this makes for smaller file loads, better service, and when there is a real emergency, we don't have to wait for police from the nearest city for assistance.	4/4/2016 3:39 AM
9	Just ain't	4/2/2016 1:52 AM
10	Don't need them	4/1/2016 2:28 PM
11	Too much pea-cocking and self gratification from TPS officers.	3/31/2016 9:44 PM

12	I am happy with TPS officers that respond to complaints, with the exception of 1 officer that is arrogant, belligerent, and judgmental. The TPS management have No negotiation skills, Did not support the Teen Club, Works at Fast Food Chains, Needs laws, contrary to Charter of rights, Thinks that Community Standards Bylaw does not need to be reviewed for any reason, even though several Law Firms say otherwise. TPS embarrassed Taber and TPS with these Laws. These laws are not forgotten or accepted, but will be brought up when Town Council has a re-election. TPS will be evaluated at this time.	3/30/2016 6:40 PM
13	If TPS is dedicated to ensuring Taber is a safe place to live, then it needs to be safe for everyone. This includes the Mennonite population, LGBTQ population, victims of domestic violence and abuse, and new community members who may be facing challenges such as unemployment or mental illness. There are some influential TPS members who are vocal in their negative opinions about these populations and as a result the community is not safe for everyone. It is unfortunate. It makes these members look resistant to change and disconnected from the reality of the community. These attitudes tarnish the reputation of TPS (even though it is not the views of all members), the Taber community, and prevents people from these populations from accessing assistance from TPS. Taber Police Service has the potential to play a really positive role in making Taber a welcoming, accepting and open community. TPS members have the ability to be role models for their community, but these archaic and misguided attitudes hinder that progress.	3/29/2016 4:30 PM
14	They need to first understand the rights and freedoms act. Any part would be an improvement	3/24/2016 5:55 PM
15	the system is broken	3/24/2016 3:07 PM
16	I believe TPS can deliver the services needed. However, whether they choose to in an appropriate and helpful way is a different story.	3/24/2016 12:07 PM
17	It doesn't appear that there is enough interest taken into drug dealers in the Town. As an individual who has never done any drug in their entire life I can name a few drug dealers in this town, and I am sure many of the local TPS are aware of these individuals as well.	3/23/2016 9:59 PM
18	Threats to cut funding from Town Council.	3/23/2016 8:52 PM

**Q13 If you disagreed or strongly disagreed with any of the previous statements please tell us why.**

Answered: 36 Skipped: 361

#	Responses	Date
1	My experiences with the police service is that they were not thorough in investigating the crime we were involved in.	4/27/2016 10:25 PM
2	No follow ups considering the situation	4/27/2016 9:18 AM
3	They try to be more superior to others when out in the public at times and their friends do think they can be treated equally because they are friends.	4/27/2016 8:09 AM
4	I would like to see more on social media and I also disagreed with fair dealings , I believe I feel that based on not all information is available to the public	4/26/2016 4:52 PM
5	mentioned in all the other comments previously.	4/19/2016 5:28 PM
6	I've watched the police be patient with people to gain their cooperation, but they're not afraid to take action when needed. I appreciate some officer's involvement in the community, but there are some I never see out.	4/15/2016 3:49 PM
7	Wednesday only news paper seems not enough. Areas that are suffering specific crimes should be advice or warn more direct and promptly	4/14/2016 9:55 AM
8	As aforementioned some officers (80%) are very professional, ethical and respectful while others do not act in similar ways.	4/12/2016 9:07 PM
9	I don't think that the police treat everyone fairly. I think that they can be very very biased and one sided.	4/11/2016 1:28 PM
10	I feel there tends to be a strong negative bias in the community of Taber towards anyone of foreign ethnicity, more specifically towards the Mennonites. I also feel youth are quickly blamed for many of the issues facing Taber.	4/7/2016 11:35 AM

11	They are very professional	4/6/2016 8:53 PM
12	The police force has the potential of being great, but the force needs to be reevaluated and possibly needs more training	4/5/2016 10:48 PM
13	there is only a couple that are not bad put down the ticket book down patrol more around taber don't hide to hand out tickets stupid shit 10 kms over that shit	4/5/2016 3:18 PM
14	I believe young adults are at times unfairly singled out for police investigation. Also, how can a person with multiple impaired driving charges be a police officer?	4/5/2016 7:21 AM
15	Authority is not used to the full extent that could be shown, maybe really taking a look at all of the tinted windows and license plate covers and ticketing for such infractions. Very lenient with non english speaking people. And should be able to see a police car driving around all parts of the town at all hours of the day.	4/4/2016 7:34 PM
16	There are still blinders on some officers when it comes to the "immigrants". ei: issues liqueur ticket to a Canadian born citizen while nothing happens when large groups of underage, new comers, have Solo cups full in parking lots.	4/4/2016 6:48 PM
17	Some officers I have experienced in the past have clearly felt they were "above" those they serve and treated the average person like dirt. Just because you have a badge doesn't mean you are any better than myself or the next person.	4/4/2016 4:57 PM
18	Did not respect the wishes of a concern that was brought forward.	4/4/2016 7:51 AM
19	Some of the police officers act like they don't care. They act like they are only there for a paycheck. I also think that they do pick on some people in the neighbourhood and those who do illegal stuff especially when it comes to marijuana they turn the other way.	4/2/2016 8:55 PM
20	Once again some officer are excellent others are arrogant	4/1/2016 5:51 PM
21	Dump the Taber police and bring the RCMP	4/1/2016 2:29 PM
22	See previously supplied comments.	3/31/2016 9:48 PM
23	This question is rating the TPS as a whole. The disagree and strongly disagree checks reflect TPS inability to deal with Mennonites, Inability to work with the Teen Club, Inability to Police without laws contrary to the charter of rights, working for a fast food outlet, and one or two officers that ruin it for the rest. Laws are enforced by individual police discretion.	3/30/2016 7:13 PM
24	In general the Taber police force is a strong presence in the town and is effective.	3/30/2016 4:19 AM
25	The Community Standards Bylaw interferes with the ability to respond in a fair way when dealing with all areas of the Taber community - although this is a bylaw issue. I would like to see more stats regarding crime issues and trends from TPS. I question the motivation/necessity of publishing crimes in the Taber Times. Regarding professionalism: Most officers that I have been in contact with are very professional. It is the attitudes of a few that pushed my answer to disagree.	3/29/2016 4:45 PM
26	They really dont listen to you ,they just make up there own mind what they are going to beleive	3/29/2016 11:14 AM
27	Again when you have to phone the police on someone amd they go and tell that person who called the cops on them doesnt exactly make anyone feel safe for having to phone the police. I know another bartender whos life was threatened for months after she phoned the police and they told the person who called the cops on them. It is NOT very professional and does not show concern for the safety of those who report crimes.	3/26/2016 12:20 AM
28	There is one officer while off duty at a very public event acted in a very inappropriate manner. I understand they were off duty, but if well known to the public should act in an appropriate manner. It is hard to respect someone like that when on duty. Other than this particular officer, most officers are, especially one I know personally, are amazing!	3/25/2016 11:06 AM
29	It comes down to the mennonite population again. Stricter enforcement when gathering in large groups. Bust up their drug rings and start enforcing that kids must be in school.	3/25/2016 10:14 AM
30	See previous. Not professional or appropriate to follow people out of town for no reason.	3/24/2016 3:47 PM
31	victim blaming is counterproductive, unprofessional and unethical	3/24/2016 3:10 PM
32	Seems like officers are always checking with there superiors on most cases I appreciate the level of service but are hopping the police officers volunteer in the community as I haven't seen them in years .	3/24/2016 12:36 PM
33	mentioned in previous questions. If you wouldn't drive or park in town the way most do now a days if you were taking a drivers test or a officer was parked right there then why do you allow it daily???	3/24/2016 12:34 PM
34	TPS is biased in which agencies/programs you give positive support to.	3/24/2016 12:17 PM
35	I think the force generally represents the biases of the community and is inclined to be distrustful of "outsiders" - mexican mennonites, muslims, people without strong family ties to the community.	3/24/2016 9:32 AM

36	You need to target our youth and young adults. Some officers are terrific with our youth. Some officers get to know our teens and young adults by visiting and having friendly conversation. Some officers sit at the corner waiting for kids to make a mistake. Some follow them or intimidate them because they can. This leads to zero respect from the kids. If you get the kids trust and respect they in turn may act in a respectful manner and possibly play that forward or choose policing as a career and not see them as the enemy. Again many are great but some can hardly wait to catch a kid and make them fear and hate officers. Our future is these kids. Some of your officers feed off intimidation.	3/23/2016 11:30 PM
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## Q14 What recommendations would you have, if any, to give to the Taber Police Service to help improve our level of service to the community?

Answered: 85 Skipped: 312

#	Responses	Date
1	Start stopping your friends and giving them tickets, instead of letting them get away with stuff!	5/1/2016 11:59 PM
2	Communicate with the citizens who are involved in a crime so they are updated. Investigate all avenues. I think I could have done a better job myself using logical reasoning and the witnesses that were involved.	4/27/2016 10:25 PM
3	When visiting the schools a little pamphlet outlining what topics the officers could discuss with the children may be of help for the teachers. It is great to see officers in the schools!	4/27/2016 9:26 PM
4	Friendlier officers, welfare checks on the youth or adults, understand people with disabilities, understand what they're going through, don't use reverse psychology, don't sit in back alleys and radar because that is entrapment, make sure you are visible when doing radar.	4/27/2016 7:34 PM
5	Treat any level of drug dealer harsh don't care if it's a high school or grown ups. Involve parents of kids who are under age being caught using. So these parents have a chance to save their kids. Offer help to those families who's members are over 18.	4/27/2016 9:18 AM
6	Get more involved with all the cultures in the community.	4/27/2016 8:09 AM
7	Be visible, spend more time with kids to positively impact their lives. Too many young people with no or unproductive role models	4/26/2016 4:52 PM
8	Stay visible and continue to make impromptu appearances at community events and public places such as the library, skatepark, Ken McDonald or Confederation park, Civic Centre facilities, Aquafun centre etc.	4/26/2016 3:44 PM
9	More patrols in school zones in the mornings and after school.	4/26/2016 3:27 PM
10	I would recommend more visibility of crimes in the community to either allay rumours and keep the community informed of issues going on.	4/26/2016 10:50 AM
11	More visibility in parking lots, etc when the kids are congregating. I have heard many comment about feeling unsafe and these kids using inappropriate language. Especially concerns me for the seniors.	4/26/2016 9:46 AM
12	I listed traffic issues as a concern, by that I meant drunk driving. This is an area that can use more attention.	4/26/2016 8:25 AM
13	Adhere to the "broken windows" theory of law enforcement, starting with the tinted windows in automobiles in Taber. Also, get rid of the blue marker lights on vehicles that are not police cars.	4/26/2016 6:36 AM
14	spend less time on hwy 3 trying to catch speeders and more time on other, more serious issues like drug trafficking and domestic violence.	4/25/2016 7:58 PM
15	get off your ass and start enforcing all the rules and regulations that have been put in place which was initially intended for us to all get along if we all respected and followed.	4/19/2016 5:28 PM

16	be more on guard/patrol on areas close to parks specially on summer time since more activities are happening outside	4/17/2016 8:29 AM
17	more opportunity to walk or bike around the streets and meet with people. I always like talking to the officers.	4/15/2016 3:49 PM
18	Tackle unto more repeated small crimes with the the law and not just warnings specially to repeated offenders so they know you mean strongly applying the law.	4/14/2016 9:55 AM
19	Finding a balance between being personable and being direct and domineering. Remember Power With and not Power Over as very few people respond effectively to power over. The understanding of these healthy balances can be found in some really good sensitivity trainings.	4/12/2016 9:07 PM
20	Be Friendly	4/11/2016 9:06 AM
21	Perhaps a more thorough investigation before jumping to conclusions regarding issues in this community may lead TPS to realize the issues in this community are not so easily resolved and in many cases complicated further by making these biased assumptions.	4/7/2016 11:35 AM
22	We do need better support for noise control for dogs barking in the community. This is very annoying and nothing gets done, there is no support.	4/6/2016 8:53 PM
23	Please listen to the victim. The force needs to learn how to provide better victim services	4/5/2016 10:48 PM
24	Catch the drivers running the red stop lights/signs on school buses. Ticket a lot more people for texting while driving.	4/5/2016 10:13 PM
25	stop being chicken shits ,sit at Walmart and timmys on a sunday	4/5/2016 3:18 PM
26	I would love seeing less traffic violation being given out and not patrolling street and parking lot parties!! On Sunday's-- There are always drinking in public and under age drinking at Tim Hortons,civic center , in barnwell and dog town!!	4/5/2016 8:31 AM
27	Consider having a liaison with the Low German population.	4/4/2016 10:26 PM
28	School resource officer is critical	4/4/2016 9:57 PM
29	I am not sure what actually can be done about the gatherings in public, but I do feel the people of Taber sometimes feel unsafe when surrounded by so many of one culture all in one group or area	4/4/2016 9:49 PM
30	none- seems to be going very well, I am very satisfied with the police service. i have not been involved a lot but from what I see and hear and read in the newspaper things are well. I feel very protected too.	4/4/2016 9:42 PM
31	I believe they should be out patrolling more throughout the entire day. I feel safer knowing they are driving around making sure the town is safe at all times.	4/4/2016 7:55 PM
32	I would like to see a lot more patrols in the residential areas, just a drive thru, evenings and weekends.	4/4/2016 7:54 PM
33	Treat a violation as it should be regardless of people involved. One should be punished the same as all for the same crime not let off because the police know he/she is a good person and let them get away with something you charged someone you didn't know the day before.	4/4/2016 7:37 PM
34	Ticket people for the traffic infractions. Everyone knows who the drug dealers are in this town and would be nice to see something done about it. Lets clean up this town. As it sits right now, the only protection I have is myself.	4/4/2016 7:34 PM
35	More neighbourhood watch.	4/4/2016 7:05 PM
36	Enforce the laws we have on the books, and actually arrest the wrong doers.	4/4/2016 6:48 PM
37	Listen to the people to what they have to say	4/4/2016 5:35 PM
38	don't allow loitering at Tim Hortons and Walmart parking lots on Sundays. The young people speeding through there is dangerous. I do not shop there on weekends	4/4/2016 3:37 PM
39	Need to do something on the Sunday days when all the young Mennoite kids are parked at Walmart, Dollar store and Tim Hortons drinking, speeding, spitting, throwing trash all over the place and cursing in front of people. I've seen many times they go into the dollar store and buy cups and then go out and fill them with alcohol. Stand there and visit with each other while drinking and then hop in their vehicles and drive off. Not safe for anyone.	4/4/2016 12:40 PM
40	Listen to this community. Improve by law enforcement in Taber. Possibly more often this survey should be taken.	4/4/2016 7:51 AM
41	Make sure you keep the same number of officers available.	4/3/2016 9:36 AM
42	Act like you care. Act like you want to protect the needs of the people in the community. Also be a little more friendlier.	4/2/2016 8:55 PM
43	Recognize that all people and organizations are equal and deserve to be treated with respect not officers personal opinions	4/1/2016 5:51 PM
44	Stop charging people for simple Marijuana possession.	4/1/2016 2:29 PM

45	I am amazed how many Taberites have moved away, although mostly due to lack of employment, I have found that very few residents are proud of Taber. I was raised in Edmonton, and I was proud of my city, my home, my neighborhood, My school, Spots Teams, ETC. I spend a lot of time chatting with residents and youth of Taber, and am amazed how many think that Taber is a "Shit Hole" When I first moved here I was proud of Taber reputation known for Taber Corn... I am now embarrassed by Town Council and TPS as the reputation spreads province wide. The Community Bylaw should be trashed, and that would be the first step to having the public respect TPS and the Town. Refuse free labour to Fast Food outlets. Replace officers that are judgmental, arrogant, and not public friendly.... Support community run venues (TEEN CLUB) instead of judging it without ever being there.	3/30/2016 7:13 PM
46	Bike helmets. Enforce it, it may seem like a small thing but it is the law. How can youth or their parents have respect for a society or law enforcement agency that condones a blatant disregard for a law that is put in place to protect? Certainly there is no issue enforcing the seatbelt laws, how is a bike helmet any different. It is not to say that every instance deserves a ticket, but there certainly should be a lot more kids pushing their bikes home.	3/30/2016 12:08 AM
47	Look at the big things, not the small things	3/29/2016 9:46 PM
48	Be genuinely invested in making our community safe. Believe in the community and honour the efforts being made to keep it safe by other agencies and stakeholders. Re-examine discriminatory and negative attitudes to ensure that the personal opinions of officers, investigators and the chief are not influencing the professional work that needs to be done. Be open to new training regarding fostering an inclusive community, working cross-culturally, and understanding mental illness. Our community is changing, change with it. We are lucky to have a police service - be an ally to the community.	3/29/2016 4:45 PM
49	Increase more police visibilty .	3/29/2016 2:09 PM
50	Unsure	3/29/2016 2:05 PM
51	Just regularly check all the playgrounds so that kids will feel safe all the time.	3/29/2016 1:14 PM
52	Listen!	3/29/2016 11:14 AM
53	The men that abuse women in any way (assault and/or domestic violence) should be jailed immediately and held there until their court appearance. Then they should also be relocated somewhere else. It will make it safer and less stressful for the Victims.	3/29/2016 11:10 AM
54	Stop u-turns in the middle of streets to park - see it every day Set up more photo radar in school zones - the alley where Dr Hammond has turned in to bus pickup is a race track on weekend.	3/29/2016 10:36 AM
55	Keep up the good work!	3/27/2016 9:32 PM
56	Continue needed funding for staffing.	3/26/2016 9:49 AM
57	You guys are great but you have got to STOP giving names out. The dispatcher asks for your info when you call.....no one wants to give thier names because of the little habit you all have! And making anonymous calls doesnt help much either. If it werent for that horrible habit you all would rock!!	3/26/2016 12:20 AM
58	Keep up the good work!	3/25/2016 5:57 PM
59	I think we need to increase the number of officers so that more work can be done with early intervention with children. There also needs to be work done with immigrants and getting them to respect the authority and laws of our community. They don't always come from places where they were treated well by their local law enforcement, and so may feel persecuted or singled out by laws that longer-term community members are used to obeying.	3/25/2016 12:31 PM
60	Keep up the good work!	3/25/2016 11:09 AM
61	I guess some should be aware that even if off duty they need to maintain a certain amount of mannerism if they want the public's respect as an officer.	3/25/2016 11:06 AM
62	In my opinion they do a very difficult job to the best of their abilities. Keep up the good work.	3/24/2016 10:51 PM
63	Can you work with Taber Equality Alliance Society (TEA) to improve safety of LGBT people and allies in Taber please?	3/24/2016 8:41 PM
64	Return the RCMP	3/24/2016 8:39 PM
65	Keep up the great work!	3/24/2016 7:12 PM
66	Don't harass people who aren't doing anything wrong.	3/24/2016 3:47 PM
67	Compassion and follow through.	3/24/2016 3:10 PM
68	Continued and/increased involvement with youth, at school, sports, youth groups, community, etc....	3/24/2016 2:27 PM
69	More monitoring and presence during these large gatherings in local parking lots and restaurant parking lots when little regard is shown for proper parking and interfering with vehicle movement.	3/24/2016 1:43 PM

70	Bike patrol would be interesting downtown	3/24/2016 1:05 PM
71	Would like to see the budget increased and more officers hired.	3/24/2016 12:52 PM
72	Would like to see more patrols during night time	3/24/2016 12:46 PM
73	Community involvement more preventative measures taken and less crime will occur .	3/24/2016 12:36 PM
74	Already mentioned. If we don't get a handle on situations like this it will be too difficult to get it back to reality after the fact.	3/24/2016 12:34 PM
75	Treat people fairly. Have ALL officers act in a consistent way.	3/24/2016 12:17 PM
76	Maybe, not sure if this is happening but instead of resource officers only, have some coaching some teams in schools etc.	3/24/2016 12:07 PM
77	A bigger budget is always better.	3/24/2016 11:34 AM
78	Just want to say good job electing Graham I believe he will do a great job.. Thank you to the officers for doing the best they can with a crap town	3/24/2016 10:45 AM
79	sensitivity training	3/24/2016 9:32 AM
80	The budget cut received from Council was a poor decision. The money needs to be returned.	3/24/2016 9:22 AM
81	To be seen in the community more. There are a few out and about but not a lot	3/23/2016 10:41 PM
82	Continue building relationships with our youth, especially the "bad" kids. Keep up the good work investigating and charging--let Taber be known as a town UNfriendly to crime.	3/23/2016 8:56 PM
83	Please do not eliminate the SRO position.	3/23/2016 8:45 PM
84	need to do more policing of the basics, little things lead to larger problems. take care of the basics,	3/23/2016 7:51 PM
85	People expect alot out of the role of police officers, I believe the constant communication with the public and honestly helps for the public understanding. Many people do not have any idea on the crime that is actually caught in this town by the force.	3/23/2016 6:09 PM

**Q15 Do you agree or disagree with the following statement, "The Taber Police Service and/or its members are involved in the community"?**

Answered: 310 Skipped: 87

#	If you agreed, please tell us where you've witnessed the community involvement.	Date
1	newspaper	4/29/2016 9:12 AM
2	Community events	4/29/2016 7:47 AM
3	Bike Rodeo, School Visits, Parades, Remembrance Day, MADD	4/27/2016 9:34 PM
4	Apex awards, Remembrance Day, there members (for the most) part live here, Taber is there home they are everywhere.	4/27/2016 7:55 PM
5	School based programs	4/27/2016 3:48 PM
6	Schools	4/27/2016 3:30 PM
7	School support, different volunteer efforts	4/27/2016 2:31 PM
8	several different events the town offers and host police are involved or protecting	4/27/2016 12:34 PM
9	I've witnessed officers having a positive influence in schools through presentations, musicals, and even just interactions with the kids in the hallways. They have also participated in career fairs and will be presenting at the find your spark experience.	4/27/2016 7:05 AM

10	Having a school resource officer, present in local activities (Cornfest, etc.) The officers live locally and you see them out and about at their children's activities, volunteering their time/talents for school plays.	4/26/2016 9:35 PM
11	There is a strong visible positive presence in my school	4/26/2016 7:23 PM
12	Coaches, school (resource officer)	4/26/2016 4:03 PM
13	Canada Day, School presentations, Sporting events etc.	4/26/2016 3:47 PM
14	Coaching, Events (the DAF/Myers Girls' Retreats), patrols through Cornfest sites, Supervising school related events (ACE Place), School plays & dances, School BBQs, Bike Rodeos, Cadets, Remembrance Day Ceremonies	4/26/2016 3:31 PM
15	In schools	4/26/2016 2:16 PM
16	Some of the members volunteer and are visible within the community.	4/26/2016 1:43 PM
17	Arena, Schools,	4/26/2016 9:46 AM
18	I have seen officers at various community events. I have encountered them while at the playground with my children. The officers raise funds for local groups.	4/26/2016 9:00 AM
19	Involvement in schools and school activities	4/26/2016 8:58 AM
20	Schools	4/26/2016 8:26 AM
21	In the schools. With the wellness walk. Cornfest.	4/26/2016 8:20 AM
22	In the schools, Relay for Life, Cornfest, etc.	4/26/2016 8:13 AM
23	In schools. Involved with community groups.	4/26/2016 7:46 AM
24	Active in use of recreational facilities. Active in the schools with their resource officer program (supporting after school and extracurricular activities). Active with their "policemen's ball" fundraiser.	4/26/2016 6:40 AM
25	active in school plays	4/26/2016 3:05 AM
26	Soccer coaching. School resource officer.	4/25/2016 10:13 PM
27	TCS School. Bike rodeo.	4/25/2016 8:30 PM
28	The constables at school.	4/25/2016 8:13 PM
29	Relay for Life team.	4/25/2016 8:11 PM
30	The Taber Police Service has played soccer against my son which was fantastic! I also experienced positive interactions with them in the schools. It would be nice to see them show up at random sporting events just to show support to local teams!	4/25/2016 8:04 PM
31	Constable Gyepsi came to my class and presented on youth cj	4/25/2016 7:48 PM
32	Regularly in the school and at school events.	4/25/2016 6:55 PM
33	Schools (Dave and Dave did/do a great job). Soccer, community events	4/25/2016 6:49 PM
34	School Resource Officer, School Rep's, TCAD, TCAPS, Policemen Ball...etc.	4/25/2016 4:55 PM
35	In schools and school related events.	4/25/2016 4:49 PM
36	They are often seen helping out at several fundraising events throughout the community.	4/25/2016 4:29 PM
37	SRO	4/20/2016 11:23 PM
38	coaching	4/20/2016 11:09 PM
39	Little Cops Camping	4/20/2016 5:31 PM
40	SRO COPS	4/20/2016 2:22 PM
41	SRO program	4/20/2016 12:29 PM
42	Sports	4/20/2016 12:14 PM
43	school zones and town public functions	4/19/2016 5:29 PM
44	school activity related programs with TBS like safe bike ride	4/17/2016 8:33 AM
45	Schools	4/16/2016 4:28 PM
46	but, its usually the same ones I see, just 3 or 4. I don't know what the others are doing outside of their work duties.	4/15/2016 3:52 PM

47	Involved in a lot of school activities and also within the community on boards and also within sports	4/14/2016 12:53 PM
48	At schools driving around.	4/14/2016 10:01 AM
49	seen at community function like at corn fest, know they talk to the students in the schools	4/13/2016 8:50 PM
50	Have seen members at various events participating or even just attending	4/13/2016 10:09 AM
51	Public discussion forums, recognition of youth, in schools, supporting fundraisers - terry fox, race for life, etc.	4/12/2016 9:14 PM
52	Fundraisers, schools,	4/6/2016 8:54 PM
53	I dealt with them at sporting events	4/6/2016 8:04 PM
54	School programs	4/6/2016 2:52 PM
55	School resource officer, Police man's ball, Relay for life	4/6/2016 7:02 AM
56	Volunteering their time to numerous children's/youth programs. ie: football, soccer, TCAPS, etc	4/5/2016 11:14 PM
57	Lots in the schools and Remembrance Day ceremonies.	4/5/2016 10:17 PM
58	Schools, fundraisers etc.	4/5/2016 3:42 PM
59	TCAD events/charity events	4/5/2016 3:08 PM
60	Within the schools and that is a HUGE thing for children to be exposed to the police in such a positive manner!! Also a number volunteer as coaches and that's amazing as well	4/5/2016 12:28 PM
61	I have worked with some of the police officers and they were volunteering their time.	4/5/2016 10:07 AM
62	School outdoor education trips, charity events	4/5/2016 7:15 AM
63	Youth campout	4/5/2016 3:25 AM
64	School functions when needed as well as the resource officer	4/5/2016 12:40 AM
65	School resource officer	4/5/2016 12:31 AM
66	Schools, sports,	4/4/2016 10:58 PM
67	Davis Gyepesi was in the school's play - awesome to see that kind of commitment!	4/4/2016 10:30 PM
68	Visiting young kids in school to talk about serious things such as drinking and driving	4/4/2016 10:10 PM
69	Fund raisers	4/4/2016 10:03 PM
70	TCAPS, Apex awards, schools to name a few	4/4/2016 9:59 PM
71	Seeing them around the schools, and at fundraising events, graham definetly supports our community it's great to see the chief of police being so supportive of our community	4/4/2016 9:52 PM
72	voluteers as coaches, helping show computer skills to groups to show how to monitor children's computers and smart devices. Attending in schools and at community meetings and events.	4/4/2016 9:50 PM
73	I have seen them at Apex, which is about my only social outing each year.	4/4/2016 7:59 PM
74	Charity events	4/4/2016 7:38 PM
75	School resource officer.	4/4/2016 7:35 PM
76	Could be involved more	4/4/2016 6:41 PM
77	Graham is always at the golf course!	4/4/2016 6:11 PM
78	Corn fest	4/4/2016 5:00 PM
79	Parades, hockey games, cornfest.	4/4/2016 4:57 PM
80	legion supper	4/4/2016 3:27 PM
81	TCAPS, sports coaching, school resource officer, Police Association Ball	4/4/2016 3:43 AM
82	Taber fun run Parade	4/3/2016 3:52 PM
83	I see officers at most events. it is especially nice to see them at the schools with the children and involved with the sports teams. I know they also are active with different organizations that serve the community and it seems that if it wasn't for the police some services would not be provided to our town.	4/3/2016 9:39 AM
84	At school	4/1/2016 5:51 PM

85	School liaison officers.	3/31/2016 9:49 PM
86	Sports and local events	3/31/2016 6:50 PM
87	If you call working for fast food outlets for free because they called it charity ... then I agree that I saw TPS working for a Fast Food outlet,.... I have seen TPS work with local NON Profit organizations like the legion etc.	3/30/2016 7:27 PM
88	Many officers are coaches and are giving their time to youth sport. As well Constable NGUYEN is heavily involved in the Air Cadet program.	3/30/2016 12:11 AM
89	Cornfest weekend	3/29/2016 9:47 PM
90	TPS members sit on many boards such as TCAPS, MDST, and Safe Haven. I have also seen members who are coaches and who are volunteering for fundraisers.	3/29/2016 4:47 PM
91	We see them in schools	3/29/2016 1:26 PM
92	Schools community function	3/29/2016 11:45 AM
93	Food bank drives	3/29/2016 11:44 AM
94	School	3/29/2016 11:15 AM
95	At social events like Cornfest and community suppers, Canada Day.	3/29/2016 11:11 AM
96	Within the schools and school zone patrols	3/29/2016 10:54 AM
97	Senior programs for fraud. Involvement in helping poorer community members. Air Cadets. Sports etc	3/29/2016 10:44 AM
98	Special events, TCAD, TCaps, Air Cadets	3/28/2016 6:33 PM
99	At community events and at schools.	3/27/2016 9:35 PM
100	Wellness Walk	3/26/2016 9:51 AM
101	Coaching sports teams, attending and supporting community events, shopping and doing business in Taber.	3/26/2016 12:34 AM
102	Ive seen them involved in schools when my daughter was little she just loved having the police visit her classroom :) They are all very friendly, I like that.	3/26/2016 12:23 AM
103	Lead the Taber parade,involved with a liason in our schools,give seminars on drug awareness,present awards to deserving citizens that go out of their way to help someone in distress,	3/25/2016 6:04 PM
104	In the schools and connecting with kids. So important! Kids need to know police are friendly and approachable.	3/25/2016 5:42 PM
105	They, the Police force are physically visible,and are readily available at town public functions,one example Cornfest...When I have seen them they are always very professional....Taber is one of a few towns left with their own Police force,and I hope they will be able to continue doing so...	3/25/2016 2:12 PM
106	I know of quite a few officers that have been involved with coaching youth sports, or involved in other youth clubs/organizations.	3/25/2016 12:35 PM
107	At schools, ladies gala	3/25/2016 11:20 AM
108	I like that they use social media to keep the public informed.	3/25/2016 11:12 AM
109	At schools and kids programs.	3/25/2016 11:08 AM
110	Constable Dube is one that I see out and about. He was perfect as the School officer. He has judged public speaking for our 4-H Club.	3/25/2016 10:15 AM
111	Community functions and schools	3/25/2016 9:23 AM
112	Sports, schools, local events	3/25/2016 8:52 AM
113	Participating in Events at Clearview Lodge ??	3/25/2016 8:36 AM
114	I like the dare program with the schools. It shows kids that police are there to help and encourages them to feel comfortable around officers.	3/25/2016 7:51 AM
115	In the schools. At TCAD events. Around the community regularly.	3/24/2016 10:09 PM
116	In the schools and they are visible at things like the parade and Remembrance Day services.	3/24/2016 9:39 PM
117	I see you at cornfest and halloween party and at the schools and relay for life and at work and all over	3/24/2016 8:43 PM
118	School resource officers, talking to children when approached in the street and happy to do so.	3/24/2016 8:18 PM
119	Coaching sports, Relay for life	3/24/2016 8:11 PM

120	I love the interaction in the schools	3/24/2016 7:13 PM
121	Schools	3/24/2016 5:10 PM
122	Coaching, reffing, Little COPS camping	3/24/2016 4:40 PM
123	Participating in youth group activities.	3/24/2016 4:18 PM
124	Sports cancer fundraisers special needs fundraisers	3/24/2016 4:04 PM
125	School resource officer In general they tend to always be around	3/24/2016 3:48 PM
126	presentations and presence at youth events	3/24/2016 3:11 PM
127	Volunteer groups, coaching, churches,	3/24/2016 2:28 PM
128	Involved with many local events and fundraising efforts throughout the years and participation in many charitable causes.	3/24/2016 1:58 PM
129	At almost every community event. Schools.	3/24/2016 12:53 PM
130	Seen members at a lot of charity events and school events	3/24/2016 12:48 PM
131	Community events, coaching athletics	3/24/2016 12:42 PM
132	I see them showing up at various functions throughout the community. Nice to see.	3/24/2016 12:37 PM
133	In schools, around town at various events.	3/24/2016 11:35 AM
134	School interactions Visablitiy on the streets	3/24/2016 11:10 AM
135	soccer coaches	3/24/2016 11:02 AM
136	At the Soccer field, Swimming pool	3/24/2016 10:20 AM
137	Have seen officers coaching, school resource officer very involved in school activities, seen youth interact with officers on a personal level	3/24/2016 9:44 AM
138	SRO fully involved with schools and has created personal relationships with the children and staff. TCAPS and other community organizations has police presence and the willingness to help.	3/24/2016 9:41 AM
139	I've seen a couple officers out at Canada day with family. But usually just the ones with young families.	3/23/2016 10:43 PM
140	Every community event they are present. It's good to see.	3/23/2016 10:02 PM
141	Always out walking at big events such as Canada day celebration and cornfest	3/23/2016 10:02 PM
142	School Resource Officer, presence at community activities.	3/23/2016 8:58 PM
143	I see the police at most functions but am concerned about the possibility of cutting the SRO.	3/23/2016 8:46 PM
144	I see members of the Police Service constantly out and about serving in the community. Such as coaching, volunteering, patrolling and the are visible off duty at community events.	3/23/2016 7:07 PM
145	Sports team coaches, cadet officers, volunteering with various clubs and groups	3/23/2016 6:50 PM
146	the school patrolling is a great program. As well as a fundraisers we attend, the Tango event as an example.	3/23/2016 6:12 PM
147	Community events like Cornfest	3/23/2016 4:47 PM
148	Schools, relay for life, victim services, corn fest.	3/23/2016 4:00 PM
149	TANGO Foundation, School involvement	3/23/2016 3:54 PM
150	Officers have been actively involved in coaching youth sports and serving on various boards and committees in the community.	3/23/2016 3:49 PM

## Q16 Are you aware of any community initiatives/programs that the Taber Police Service and/or its members are involved in?

Answered: 308 Skipped: 89

#	If you answered "yes", what initiatives are you aware of?	Date
1	TCAPS	4/29/2016 9:12 AM
2	School Officer	4/27/2016 9:34 PM
3	TCAD	4/27/2016 7:55 PM
4	Tae-Kwon-Do, Schools, Volunteer events	4/27/2016 7:37 PM
5	School community officers	4/27/2016 3:48 PM
6	drug awareness walk	4/27/2016 3:30 PM
7	TCAD	4/27/2016 2:31 PM
8	bike safety, car seat installation	4/27/2016 12:34 PM
9	TCAD, Wise Owls, TCAPS, Cadets, etc.	4/27/2016 9:36 AM
10	Bike Rodeo, School Resource Officer,	4/27/2016 8:13 AM
11	advisory	4/27/2016 8:10 AM
12	TCAD	4/27/2016 7:05 AM
13	School officer	4/26/2016 11:17 PM
14	SRO, bike rodeo (?)	4/26/2016 9:35 PM
15	School Resource Officers - Community information nights ie drugs, Internet safety	4/26/2016 7:23 PM
16	School Resource Officer	4/26/2016 3:50 PM
17	Bike Safety, Summer Camp	4/26/2016 3:47 PM
18	School Resource Officer, Wise Owls, MADD, Women's Shelter	4/26/2016 3:31 PM
19	School resource officer	4/26/2016 3:06 PM
20	DARE	4/26/2016 2:16 PM
21	TCAD, TCAP, School Resource Officer, PARTY Program, Bike Rodeo	4/26/2016 11:45 AM
22	School resource officer.	4/26/2016 10:50 AM
23	School	4/26/2016 10:40 AM
24	TCAPS, Air Cadets, Party Program, Bike Rodeo.....	4/26/2016 10:02 AM
25	TCAPS/TCAD, school resource program	4/26/2016 9:00 AM
26	TCap	4/26/2016 8:58 AM
27	TCAD	4/26/2016 8:26 AM
28	Citizens on Patrol, TCAPS, etc.	4/26/2016 8:13 AM
29	School resource officers, TCAD, TCAPS	4/26/2016 7:46 AM
30	Coach Soccer	4/26/2016 7:31 AM
31	TCAPS	4/26/2016 6:40 AM
32	School Resource Officer	4/25/2016 8:11 PM
33	DARE	4/25/2016 6:55 PM

34	TCAPS and TCAD	4/25/2016 4:55 PM
35	COPS	4/20/2016 5:31 PM
36	COPS	4/20/2016 12:14 PM
37	already mentioned	4/19/2016 5:29 PM
38	safety practices on bike ride	4/17/2016 8:33 AM
39	Cornfest	4/16/2016 3:04 PM
40	soccer, the youth awards, coaching, theatre, cadets	4/15/2016 3:52 PM
41	TCAPS	4/14/2016 12:53 PM
42	Information on drugs and drug abuse awareness.	4/14/2016 10:01 AM
43	drug awarness in the schools	4/13/2016 8:50 PM
44	Schools	4/11/2016 9:08 AM
45	TCAD	4/9/2016 3:53 PM
46	COPPs, TCAPs	4/6/2016 7:02 AM
47	TCAD	4/5/2016 3:08 PM
48	cadets, local fund raising activities	4/5/2016 10:07 AM
49	School Resource Officer	4/5/2016 7:49 AM
50	Officer dedicated to spreading awareness in schools - a great idea.	4/5/2016 7:22 AM
51	TCADs, school liaison	4/5/2016 7:15 AM
52	School	4/4/2016 11:01 PM
53	TCAPS is one	4/4/2016 9:59 PM
54	TCAPS, Dare program if still operating as this, and other groups. Can't rememeber the names at this moment	4/4/2016 9:50 PM
55	Schools,	4/4/2016 7:59 PM
56	The DARE program	4/4/2016 7:57 PM
57	Soccer	4/4/2016 5:35 PM
58	The annual ball	4/4/2016 4:57 PM
59	TCAPS, TCAD, SRO, Police Association Ball	4/4/2016 3:43 AM
60	TCAD	4/3/2016 3:52 PM
61	School programs, drug programs, Victims programs and community support	4/3/2016 9:39 AM
62	school liason	4/2/2016 7:57 AM
63	Bike Rodeo	4/1/2016 5:09 PM
64	soccer, scouts, committees	4/1/2016 8:41 AM
65	TCAPS	3/31/2016 9:49 PM
66	Citizens on Patrol, although havent heard about them for several years	3/30/2016 7:27 PM
67	TCAPS, Air Cadets, COP	3/30/2016 12:11 AM
68	TCAPS	3/29/2016 7:20 PM
69	The "Keep Calm and Avoid Fraud" campaign, the police overnight kids camp, excellent presence in the schools as well.	3/29/2016 4:47 PM
70	School resource officers	3/29/2016 12:03 PM
71	The drug awareness program in the schools	3/29/2016 10:54 AM
72	TCaPs	3/28/2016 6:33 PM
73	Taber Community Action and Prevention Society (TCAPS)	3/27/2016 9:35 PM
74	School Resource Officer	3/26/2016 9:51 AM

75	TCAPS	3/26/2016 12:34 AM
76	school liason person	3/25/2016 6:04 PM
77	Kids in school program	3/25/2016 5:42 PM
78	Youth Sports & oganizations.	3/25/2016 12:35 PM
79	I think they are partnered with Citizens on Patrol	3/25/2016 11:12 AM
80	Air Cadets	3/25/2016 11:08 AM
81	Some of the programs through the schools.	3/25/2016 10:15 AM
82	School programs, police cards, Tcad	3/25/2016 8:52 AM
83	Ace Place	3/25/2016 8:36 AM
84	Citizens on Patrol	3/24/2016 9:39 PM
85	Citizens on patrol	3/24/2016 9:34 PM
86	TCAD, MADD,	3/24/2016 8:47 PM
87	TCAD,	3/24/2016 8:43 PM
88	School resource officer	3/24/2016 8:18 PM
89	Tcaps ,school programs,	3/24/2016 6:21 PM
90	tcaps	3/24/2016 5:10 PM
91	SRO, COPS, Wellness Walk	3/24/2016 4:40 PM
92	Participating in charity events, Relay for life for example.	3/24/2016 4:18 PM
93	School resource offixer	3/24/2016 3:48 PM
94	TCAPS	3/24/2016 3:39 PM
95	tcad	3/24/2016 3:11 PM
96	TCAD - drug awareness,	3/24/2016 2:28 PM
97	Tcaps , keeping citizens informed about new drugs in town, and school resource officers	3/24/2016 1:58 PM
98	Soccer, other sports, cadet	3/24/2016 1:06 PM
99	food bank,	3/24/2016 12:52 PM
100	Little cops camp	3/24/2016 12:42 PM
101	school programs	3/24/2016 12:37 PM
102	TCAPS	3/24/2016 12:17 PM
103	tcad	3/24/2016 11:50 AM
104	school	3/24/2016 11:10 AM
105	TCAPS	3/24/2016 11:02 AM
106	The Relay For Life.	3/24/2016 10:20 AM
107	Tcaps	3/24/2016 10:01 AM
108	TCAPS, taber district soccer, football, police association donating to community and school projects both time and financially,	3/24/2016 9:44 AM
109	TCAPS, Volunteer committee, Safe Haven	3/24/2016 9:41 AM
110	Victim services, COP, Auxiliary police, TCAPS, TCAD, Victime Services, Safe Haven, Coaching	3/24/2016 9:23 AM
111	SRO	3/23/2016 10:43 PM
112	TCAPS, TCAD, MADD,	3/23/2016 10:02 PM
113	school resource officer, TCAPS, TCAD	3/23/2016 7:07 PM
114	The School Patrol.	3/23/2016 6:12 PM
115	Citizens on patrol, relay for life, victim services, madd, Taber special needs, auxiliaries, bike rodeo	3/23/2016 4:00 PM

116	Cop Cards, School Resource,	3/23/2016 3:54 PM
117	TCAPS	3/23/2016 3:49 PM

## Q17 What community policing programs, if any, would you like to see implemented by the Taber Police Service?

Answered: 63 Skipped: 334

#	Responses	Date
1	Do something about the individuals that loiter and throw garbage all over the ground at the civic centre. If you don't do anything you are condoning it. It takes a village to raise a child. That includes parents, teachers, and the police. I have lived here a long time and have always been very disappointed in our police service that they just stand by and let this situation go on and on. Do your job!!	4/27/2016 10:29 PM
2	Talks at Parkside, Talks at the Library	4/27/2016 9:34 PM
3	Is there a neighbourhood watch?	4/27/2016 7:55 PM
4	Ride Alongs, more fundraising activities where you arrest people for fun if they volunteer	4/27/2016 7:37 PM
5	stop bullying and racism	4/27/2016 8:10 AM
6	Block parent or something similar. Community watch programs	4/26/2016 4:54 PM
7	Internet safety: develop a presentation suitable for lower elementary and upper elementary. Survey of students who use electronic devices, what sorts, how much time they spend on the devices, if they employ use of firewalls or parental controls etc. Also perhaps a parent or community information night to present the information and to talk about cyber safety. Could be 'Parent/kid nights' at a school...	4/26/2016 3:47 PM
8	?	4/26/2016 3:31 PM
9	Further public education components.	4/26/2016 10:50 AM
10	harm reduction approach to drugs	4/26/2016 9:00 AM
11	Bicycle safety awareness	4/26/2016 8:26 AM
12	Neighborhood watch - organizing groups of neighbors to patrol their neighborhoods.	4/26/2016 6:40 AM
13	Perhaps a couple of "meet and greet" sessions for kids and teens to meet and talk to those who serve and protect us so when they are in need of an officer they are not afraid to approach them.	4/25/2016 8:04 PM
14	Create a data base of where we have surveillance in our community for Police purposes.	4/25/2016 6:49 PM
15	get our bylaw folks off their ass and get to work and make all the rules and bylaws the same for everyone in the community.	4/19/2016 5:29 PM
16	more visible police patrol	4/17/2016 8:33 AM
17	not sure	4/15/2016 3:52 PM
18	Driving and or walking downtown area including allyways late evenings.	4/14/2016 10:01 AM
19	Id like to see some better awareness for people who use bicycle's in town. They need to stop at stop signs and cross walks are for pedestrians not pedal bikes. It is cross "walk" not a cross "ride"	4/11/2016 9:08 AM
20	Proactively connecting with youth. Mentoring and encouraging youth participation in the community	4/6/2016 11:01 PM
21	Dog control	4/6/2016 8:54 PM
22	More patrols on the south side of town. The south side is a dangerous place. There's one home in particular where a male is selling crack and other drugs and he beats his significant other. The police have raided his house, and I've watched, but yet He's never gone to jail for his crimes against the community of Taber	4/5/2016 10:51 PM

23	Self defence for girls and women. Positive reinforcement and encouragement for good teenage drivers. More programs to help the Mennonite Community integrate with our laws and driving.	4/5/2016 10:17 PM
24	clean up the minno s gathering all mthe time	4/5/2016 3:19 PM
25	I would like to see the police dept setting up buddy programs at the school with the senior football basketball boys and young kids that are getting bullied in the school!! A protection system!	4/5/2016 8:34 AM
26	Please continue involvement with the schools	4/4/2016 10:30 PM
27	Youth programs to educate and encourage todays youth	4/4/2016 10:10 PM
28	Enhance SRO program	4/4/2016 9:59 PM
29	from what I see or know there is a good cross section of programs but I am now a grandparent so not too involved in school age things but I know there is a school resource officer program.	4/4/2016 9:50 PM
30	Not sure	4/4/2016 7:38 PM
31	Drive bys at all hours of the day and night. If you are seen I know that the crime level will go down.	4/4/2016 7:35 PM
32	The auxiliary program should be for people who live in this town.	4/4/2016 6:11 PM
33	Do something about the Mennonites, please?!	4/4/2016 4:57 PM
34	More check stops in the holiday season	4/4/2016 7:54 AM
35	DARE, drunk driving education (probably already involved), firearms safe handling information,	4/4/2016 3:43 AM
36	Keep up the good work.	4/3/2016 9:39 AM
37	None the can fuck right off.	4/1/2016 2:30 PM
38	Removal of new BY laws	3/30/2016 7:27 PM
39	Bike rodeos for children.	3/29/2016 7:20 PM
40	Do not know of any	3/29/2016 2:07 PM
41	Focus on the youth , antibullying , fight against drugs	3/29/2016 1:26 PM
42	Neighborhood Watch.	3/29/2016 11:11 AM
43	Protection of young ladies walking home from school/ education and what to do if being harassed by young men in their trucks /being cat called	3/29/2016 10:44 AM
44	Addiction Prevention and community communication.	3/27/2016 9:35 PM
45	Continue excellent service	3/26/2016 9:51 AM
46	More seminars for the public re computer,telephone scams especially for seniors.	3/25/2016 6:04 PM
47	I think it would be a great benefit to have liaison officers with the different immigrant groups to bridge the communication gap that may exist, and be a first contact to help acclimate new families into the sometimes hidden community standards as well as the laws of Taber.	3/25/2016 12:35 PM
48	It already is.	3/25/2016 11:08 AM
49	Kids Youth Centre	3/25/2016 8:36 AM
50	I would like to see the young offenders dealt with now before they graduate life time adult criminals	3/24/2016 5:59 PM
51	Officers in dunk tank at cornfest	3/24/2016 4:09 PM
52	more mentoring of youth	3/24/2016 3:11 PM
53	Increase awareness about fraud of all kinds	3/24/2016 2:28 PM
54	More active with citizens on patrol type stuff.	3/24/2016 12:53 PM
55	Stricter on under 18 curfew lots of vandalism and personal damage during the night	3/24/2016 12:48 PM
56	Better control of the truck routes and proper use of them also the damn jake brake or engine retarders you hear all the time now that everyone needs to be using straight pipes for exhaust.	3/24/2016 12:37 PM
57	Mental health awareness . Youth programs . Be visible volunteers!	3/24/2016 12:37 PM
58	more senior fraud involvement	3/24/2016 11:02 AM
59	Anther school resource officer.	3/24/2016 9:23 AM

60	Programs for grade 12 students looking for a career in city police.	3/23/2016 11:34 PM
61	More focus on drugs, especially in the high schools.	3/23/2016 10:02 PM
62	Senior program. Revolving around fraud, who to trust, their rights. Most were raised to trust any authority and not ask questions. That needs to change.	3/23/2016 6:39 PM
63	Not sure	3/23/2016 4:47 PM

**Q18 Based on your experience, or general impressions, please indicate whether you agree or disagree with the following statements: Bylaw services and its community peace officer(s):**

Answered: 307 Skipped: 90

#	If you disagreed or strongly disagreed with the previous statements, please tell us why.	Date
1	They are not willing to take on any complaints that cannot be dealt with "instantly". Complaints that require some surveillance and investigation are not addressed except to ask the complainant to be more tolerant and call back if the problem persists.	4/26/2016 6:46 AM
2	I always see him out driving. He's always respectful and helpful. and I'm happy I haven't had him knocking on my door.	4/15/2016 3:56 PM
3	Haven't had any interaction with them in the past couple of years so don't know	4/13/2016 10:10 AM
4	In regards to dog bites and noise nothing gets done! This really needs to change	4/6/2016 8:57 PM
5	Bylaw officer needs more direction.	4/6/2016 9:21 AM
6	I've personally not had any dealing with the Bylaw officer.	4/5/2016 11:16 PM
7	The bylaw is harsh on animals, rude to citizens, and makes me uneasy when they are around	4/5/2016 10:54 PM
8	Sometimes with bylaw issues seems like u always get answering machine and have yo phone back to get a reply even after leaving message	4/4/2016 9:53 PM
9	I have not interacted with peace officers in the last few years	4/4/2016 6:50 PM
10	I had to call them to follow up on a situation	4/4/2016 12:00 PM
11	Officer Bullock is always very approachable and helpful.	4/4/2016 3:44 AM
12	I am sorry but the by-law officer is lazy and acts like he doesn't care. I could do a better job then him. I have called in several times about a complaint to do with a business and he acts like he doesn't care.	4/2/2016 8:58 PM
13	Once again there are some excellent officers others treat people like officers think their low life	4/1/2016 5:55 PM
14	They look like a rag tag bunch, unkempt and not very confident.	3/31/2016 9:50 PM
15	Police that enforce bylaws, There is 1 or 2 officers that fail, I would strongly agree otherwise. The few ruin it for the rest. By law officer, no problem, strongly agree	3/30/2016 7:32 PM
16	It seems like a huge waste of funding for two separate police services in a town our size.	3/29/2016 5:40 PM
17	Again they dont listen to you	3/29/2016 11:16 AM
18	Same thing young offenders	3/24/2016 6:01 PM
19	Respond times are on a whole very good. Most are very friendly and professional	3/24/2016 12:50 PM
20	we have had to call before and you are a little slow to show up. Then when you do over a complaint you park in front of the complaining home or business which indicates to whom ever the complaint was about who was the neighbor who called in the complaint.	3/24/2016 12:39 PM

21	Some officers are just plain stuck up and feel that I can't really speak to them. There is only a few officers I will speak to since I've known them since I was a kid	3/24/2016 10:47 AM
22	Issues that have been complained about still tend to be happening and a person who complains has to do so on many occasions as the problem never get rectified warnings seem to be given and then the problem continues to the point that you have to complain again just to have peace and quiet	3/24/2016 10:23 AM
23	Seems to pick at certain people and turn a blind eye to others that are doing the same as his initial complaint. Example: trailers unhitched on roads, window tint.	3/23/2016 10:46 PM
24	How come the Town shut down that ugly scrap metal yard near the cemetery and they still haven't cleaned up and emptied that yard? It was a big issue in the paper a couple years ago but it seems to have never been enforced by bylaw.	3/23/2016 10:04 PM

**Q19 If you have called 9-1-1 from the Taber area and/or the Taber Police Service general administration line in the past 12 months, please indicate how much you agree or disagree with the following statements:**

Answered: 206 Skipped: 191

#	If you disagreed or strongly disagreed with any of the previous statements, please tell us why.	Date
1	I have not called 911 nor the Police Station.	4/26/2016 3:32 PM
2	I have not called	4/26/2016 8:21 AM
3	Send the help first, get my name and contact information later!!!	4/26/2016 6:46 AM
4	I hate all those questions	4/15/2016 3:56 PM
5	have not called them in the past year.	4/13/2016 8:52 PM
6	Dispatch was rude and made me feel aggravated as they didn't listen	4/5/2016 10:54 PM
7	I have not had to use the 911 line	4/4/2016 8:32 PM
8	A half of an hour isn't really a good response time for a town of this size.	4/4/2016 7:37 PM
9	Was transferred to RCMP but was on hold for 2 minutes on their end.	4/2/2016 7:59 AM
10	There are a couple of dispatchers that can have a bit of a gruff demeanour at times.	3/30/2016 12:14 AM
11	the dispatcher did not communicate the reason I called to the responding officer well.	3/24/2016 3:12 PM
12	I work in a senior centre here in Taber and call 911 fairly often. There is one dispatcher who is curt and has a disrespectful tone to her voice.	3/23/2016 6:42 PM

**Taber Police Service Adult Community**  
**Survey      Fact Sheet**  
**2016**



The Taber Police Service launched an online adult survey on March 23, 2016. After the survey was closed on May 3, 2016, there were 397 responses obtained. Once the results were tabulated and analyzed the following key facts were discovered:

**Performance and Satisfaction of the Taber Police Service**

- Respondents were asked how satisfied they were with the Taber Police Service, these were the results:

<b>VERY SATISFIED</b>	<b>SATISFIED</b>	<b>UNSURE</b>	<b>DISSATISFIED</b>	<b>VERY DISSATISFIED</b>
30.28%	50.15%	10.40%	5.50%	3.67%

## Perceptions of Police Personnel

- Respondents were asked questions regarding their perceptions of the Taber Police Service personnel. They were asked on how much they agree with statements with respect to police personnel, these were some of the key results:

	<b>STRONGLY AGREE</b>	<b>AGREE</b>	<b>UNSURE</b>	<b>DISAGREE</b>	<b>STRONGLY DISAGREE</b>
Officers are ethical	31.55%	45.11%	16.09%	5.36%	1.89%
Officers are respectful	34.17%	45.77%	12.23%	5.96%	1.88%
Officer clearly understand my safety needs and concerns	27.59%	51.10%	13.79%	5.02%	2.51%
Officers are competent in their duties	31.97%	49.84%	12.23%	3.45%	2.51%
Officers are professional	31.96%	51.58%	9.81%	4.75%	1.90%
Officers are involved and participate in the community	39.62%	48.74%	7.55%	2.20%	1.89%

## Community Involvement

- The question was asked about whether respondents agreed or disagreed with the statement, “The Taber Police Service and/or its members are involved in the community.” These were the results gathered:

<b>AGREE</b>	<b>DISAGREE</b>
92.90%	7.10%

## Perceptions of Safety

- Respondents provided input on whether they agreed or disagreed that the Town of Taber is a safe place to live and these were the results:

<b>STRONGLY AGREE</b>	<b>AGREE</b>	<b>UNSURE</b>	<b>DISAGREE</b>	<b>STRONGLY DISAGREE</b>
20.85%	61.97%	11.55%	3.94%	1.69%

- As well, respondents were asked how confident they were that the Taber Police Service can deliver the services needed to make sure Taber is a safe place to live, this is the summary of their responses:

<b>VERY CONFIDENT</b>	<b>SOMEWHAT CONFIDENT</b>	<b>UNSURE</b>	<b>NOT VERY CONFIDENT</b>	<b>NOT AT ALL CONFIDENT</b>
44.11%	41.09%	7.85%	5.44%	1.51%