



Fire Department Level of Service

Policy No.: PROS-FIRE-4	Council Resolution No.: 339/2023
Department: Protective Services	Authority: Council
Effective Date: October 23, 2023	Revision Date:
Review Date: October 2026	Repealed Date:
Supersedes: N/A	
Related Procedure No.: N/A	
Related Procedure Name: N/A	

1.0 PURPOSE

- 1.1 The purpose of the Fire Department Level of Service Policy is to establish the levels of service for fire and rescue services provided by the Town and to establish the process for approving the establishment or adjustment of fire and rescue services.
- 1.2 The purpose of the Fire Department Level of Service Policy is to state what is the minimum fire service the town is willing to provide. This doesn't preclude providing a higher level of service if properly trained and equipped members are able to respond.

2.0 POLICY STATEMENT

- 2.1 The Town of Taber Fire Department was established to assist persons within the Town of Taber in protecting their health and property when those emergencies listed within arise. Town Council and Administration recognize the difficulty in ensuring that volunteer staff will be available in sufficient number and with sufficient training, on a 24-hour basis, to respond to every call for assistance received in a timely and safe manner.
- 2.2 The Town of Taber will provide community, fire, rescue, and medical services according to the provisions of this policy statement.
- 2.3 The Town of Taber Council recognizes that within the boundaries of the Town there is a potential that residents and visitors can be exposed to a variety of dangers from fire and other emergencies.



- 2.4 Council also recognizes that when a response is provided the service level of that response may be different in various areas of the Town. A response may differ for a variety of reasons, including:
- 2.4.1 Geographical size, remote areas, and layout of the Town;
 - 2.4.2 Staff availability and training levels of the emergency response members;
 - 2.4.3 Supports from other agencies providing emergency services within the region;
 - 2.4.4 The availability of water for fire suppression purposes within the Town;
 - 2.4.5 Adverse weather conditions; and,
 - 2.4.6 Trained emergency personnel and equipment, when compared to the different types of emergencies for which training, and equipment are required.
- 2.5 Council therefore establishes the levels of service contained in this policy document and further levels of service as Council may formally approve by resolution.

3.0 DEFINITIONS

- 3.1 "Awareness Level" means that Fire Department personnel will recognize risks and hazards, adopt a defensive position, secure the area, and call for specialized assistance.
- 3.2 "Operations Level" means that Fire Department personnel will take action to contain and control the incident and seek assistance from outside agencies equipped to mitigate the incident if required.
- 3.3 "Technician Level" means that Fire Department personnel may initiate a combination of actions to bring the incident under control and to an end.
- 3.4 "Fire Department" means the Town of Taber Fire Department.
- 3.5 "Rescue" means that Fire Department personnel will respond to any emergency request to the level of training received including but not limited to medical support, vehicle accidents, still/ice water rescue, and entrapments.
- 3.6 "Technical Rescue" means that Fire Department personnel may respond to a unique type of emergency that requires specialized equipment and extensive/advanced training such as Ice Rescue, Hazardous Materials, and advanced medical support.



3.7 "Wildland fires" means that Fire Department personnel will respond to all running non-structural prairie or overland fires in or threatening the Town of Taber.

3.8 "NFPA" means the National Fire Protection Agency which all manufacturers of equipment for the fire service use and follow for recommendations.

3.9 "EMS" means Emergency Medical Services provided by Alberta Health Services.

4.0 APPLICATION

4.1 This policy applies to all Fire Department personnel within the Town of Taber or by virtue of a mutual aid agreement.

5.0 INSURANCE GRADING

5.1 The Town shall maintain a minimum grading classification of Dwelling Protection Grade (DPG) 3A and Public Protection Classification (PPFC) 5.

6.0 EQUIPMENT REPLACEMENT

6.1 Fire apparatus shall be maintained as per CAN/ULC-S515 and the Fire Underwriters Survey insurance grading recognition of fire apparatus.

6.2 All Personal Protective Equipment (PPE) shall be purchased, maintained and life cycled as per the current Alberta Occupational Health and Safety standards.

6.3 All fire department equipment shall be purchased, maintained, and tested as per the current Alberta Occupational Health and Safety standards.

7.0 TRAINING

7.1 Firefighters will be trained and equipped based on those services delivered by the Fire Department as described herein, and according to current Alberta Occupational Health and Safety standards.

8.0 FIRE PREVENTION

8.1 The Fire Department will provide fire prevention and investigation services as per the Town of Taber Quality Management Plan (QMP), as signed by the Alberta Safety Codes Council.

9.0 LEVEL OF SERVICE

9.1 The Fire Chief or Designate in charge may, at any time following the receipt of an alarm, request the assistance of any other department with whom the Town of Taber has entered into a mutual aid agreement.

9.2 The Fire Chief or designate in charge may, at any time following the receipt of an alarm, request any resources, equipment, or personnel deemed necessary to address the emergency.



- 9.3 The response priorities for any service are firefighter life safety, civilian life safety, incident control, property conservation, and environmental conservation.
- 9.4 The Fire Department shall provide a response to the following requests for service within the Town of Taber:

Structural firefighting	Technician Level
Vehicle fire suppression	Technician Level
Wildland fire suppression	Operations Level
Flammable/combustible liquid hydrocarbon fire suppression up 1000 L not including oilfield facility fires	Operations Level
Motor Vehicle Collision (MVC) response and vehicle extrication	Operations Level
Hazardous materials response	Operations Level
Police assist	Operations Level
Lift Assists and Standard first aid level of care for EMS assists and medical first response for determinant codes as per current response plan agreement with Alberta Health Services medical first response program.	Operations Level
High-angle rescue to awareness level	Awareness Level
Machinery rescue to operations level	
Confined space rescue to awareness level	Awareness Level
Water/ice rescue to awareness level	Awareness Level
Tunnel/excavation trench/structural collapse rescue to awareness level	Awareness Level
Structural Collapse/Urban Search and Rescue	Awareness Level
Disaster services response and management	Operations Level
Public fire safety education (ie. Fire extinguisher use, smoke alarm installation, safe cooking, etc)	Operations Level
All other emergency responses not listed above, in accordance with the current <i>Alberta Safety Codes Act</i>	Awareness Level

- 9.5 The Fire Chief will recommend mutual aid agreements with neighboring municipalities to Council.
- 9.6 Fire services outlined in this policy may be made available to a municipality that the Town of Taber does not have an agreement with by the Fire Chief or Designate at the request of such municipality.
- 9.7 Mutual aid requests shall only be granted if appropriate resources are available to maintain adequate staffing within Town limits and the request shall be approved by the Fire Chief or Designate.




Carl P. [Signature]
MAYOR

Nov. 10, 2023
DATE

Dennis [Signature]
CHIEF ADMINISTRATIVE OFFICER

Nov. 8/23
DATE

